## EZCORP Reports First Quarter Fiscal Year 2020 Results

Austin, Texas (February 3, 2020) - EZCORP, Inc. (NASDAQ: EZPW) today announced results for its first quarter ended December 31, 2019.

All amounts in this release are from EZCORP continuing operations and in conformity with U.S. generally accepted accounting principles ("GAAP") unless otherwise noted. Comparisons shown in this release are to the same period in the prior year unless otherwise noted.

## HIGHLIGHTS FOR FIRST QUARTER OF FISCAL 2020

- Total revenues for the quarter were up $3 \%$ to $\$ 222.4$ million, reflecting record revenues in our pawn business. Merchandise sales increased $5 \%$ from the prior-year quarter, complemented by $1 \%$ growth in pawn service charge (PSC) revenue.
- As anticipated, efforts to rebalance our inventory profile to drive long-term profitability depressed merchandise sales margin by approximately 260 basis points to $34 \%$, slightly below our target range of $35-38 \%$. Aged general merchandise in U.S. Pawn was reduced $23 \%$ from the prior-year quarter, resulting in a $\$ 1.3$ million, or $3 \%$, decrease in merchandise sales gross profit.
- The Latin America segment contribution improved $20 \%$ to $\$ 8.1$ million, with a $21 \%$ increase in merchandise sales and a $15 \%$ growth in total revenues. PSC increased $7 \%$ on a 74 basis point improvement in monthly yield reflecting the quality of the loan portfolio.
- Continued focus on expense control drove a $\$ 0.2$ million improvement in operations expenses despite a $2 \%$ growth in store count since the prior-year quarter. Corporate expense increased $\$ 4.3$ million, including $\$ 2.0$ million of costs not expected to recur in future periods.
- Income from continuing operations before income taxes was $\$ 3.0$ million, up $\$ 7.7$ million compared to a $\$ 4.7$ million loss in the prior-year quarter, and diluted earnings per share were $\$ 0.02$ versus a loss of $\$ 0.06$ in the prior-year quarter. Year-over-year comparisons were impacted by charges of $\$ 7.1$ million in the current quarter and $\$ 2.9$ million in the prior-year quarter for our portion of legal settlements reached by Cash Converters International Limited and a $\$ 13.3$ million impairment of the Cash Converters investment in the prior-year quarter. Excluding those items and adjusting for constant currency ${ }^{1}$, adjusted ${ }^{1}$ income from continuing operations before income taxes was $\$ 13.4$ million compared to $\$ 20.2$ million in the prior-year quarter, and adjusted diluted earnings per share were $\$ 0.16$ versus $\$ 0.28$ in the prioryear quarter.
- We opened four additional stores in Latin America in the current quarter; Latin America store count has increased by 21 net new stores, or $5 \%$, over the last twelve months.
- We completed the rollout of our new POS system to all U.S. and Mexico stores.
- We successfully completed the initial launch of the Lana digital platform in December 2019.
- We repurchased almost $\$ 1.0$ million of Class A Common Stock by December 31, 2019 and an additional $\$ 1.7$ million after quarter-end for approximately $\$ 2.7$ million since program inception.


## CEO COMMENTARY AND OUTLOOK

Chief Executive Officer Stuart Grimshaw commented, "Underlying results reflect the current management focus of reducing aged inventory levels at a time when our customers have excess cash in their hands. In Latin America we saw strong sales growth of $18 \%$ year-over-year, which was offset to a degree by the anticipated reduction in merchandise margin and loan balances. U.S. Pawn has also been focused on the efficient disposition of aged inventory with expected lower merchandise margins attached to this activity. Total consolidated revenues improved $3 \%$, while we gained efficiencies in our operations expenses and effectively managed aged inventory. While our ongoing efforts to optimize inventory and upgrade systems, as well as the more recent government social welfare programs in Mexico, impact near-term results and loan balances, we remain focused on driving operating efficiencies, free cash flow and higher returns on earning assets, and reducing corporate expense.
"In December, we introduced our differentiated digital platform, Lana, to customers in select stores in Florida, and completed the rollout of our new point-of-sale system in the U.S. and Mexico. We expect both these initiatives to enhance customer acquisition and retention, optimize lending decisions and expand earnings through improved loan redemption rates, resulting pawn service charge revenues and sales margins.
"Importantly, we began repurchasing shares under the three-year, $\$ 60$ million program that the Board approved in December 2019. We repurchased almost $\$ 1.0$ million worth of stock by the end of the quarter, and to date we have repurchased approximately 415,000 shares for $\$ 2.7$ million. Looking ahead, our free cash flow and strong balance sheet will enable us to enhance growth via new store openings, M\&A opportunities that meet our strategic and financial criteria, and ongoing reinvestments, as well as return capital to shareholders through repurchasing publicly traded Class A shares under the share repurchase program."

## CONSOLIDATED RESULTS

## Three Months Ended December 31

in millions, except per share amounts

|  | As Reported |  |  |  | Adjusted ${ }^{1}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2019 |  | 2018 |  | 2019 |  | 2018 |  |
| Total Revenues | \$ | 222.4 | \$ | 215.7 | \$ | 221.1 | \$ | 215.7 |
| Net Revenues | \$ | 130.1 | \$ | 130.0 | \$ | 129.4 | \$ | 130.0 |
| Income from Continuing Operations, Before Tax | \$ | 3.0 | \$ | (4.7) | \$ | 13.4 | \$ | 20.2 |
| Net Income from Continuing Operations | \$ | 1.3 | \$ | (3.7) | \$ | 9.2 | \$ | 15.5 |
| Diluted Earnings Per Share from Continuing Operations | \$ | 0.02 | \$ | (0.06) | \$ | 0.16 | \$ | 0.28 |
| Adjusted EBITDA ${ }^{1}$ | \$ | 15.2 | \$ | 7.6 | \$ | 22.7 | \$ | 28.3 |

- Total revenues grew $3 \%$ to $\$ 222.4$ million. PSC was up $1 \%$ to $\$ 84.7$ million largely reflecting an improvement in pawn loan yield. Merchandise sales grew 5\% and scrap sales were up 3\%.
- Net revenues were flat versus the prior-year quarter at $\$ 130.1$ million. Consolidated merchandise sales gross profit declined $3 \%$ to $\$ 42.7$ million, with a $5 \%$ increase in merchandise sales more than offset by higher cost of goods sold. Ongoing efforts to enhance inventory management impacted merchandise margins, down approximately 260 basis points to $34 \%$.
- Consolidated operations expenses improved slightly. Total store count increased $2 \%$, consisting of a net 21 stores acquired or opened since the end of the prior-year quarter.
- Administrative expense increased $33 \%$ to $\$ 17.5$ million, including approximately $\$ 2.0$ million not expected to recur and lower capitalization rates for IT personnel reflecting the nature of the specific work performed in the quarter.
- Gross interest expense decreased $\$ 3.5$ million reflecting the June 2019 repayment of $\$ 195.0$ million of cash convertible debt. Gross interest income decreased $\$ 2.5$ million due to collections on notes receivable since the prioryear period.


## SEGMENT RESULTS

## U.S. Pawn

- PSC was essentially flat on a year-over-year basis, as a slightly lower balance of pawn loans outstanding (PLO) for the quarter was offset by a modest improvement in yield. PLO per store ended the period at $\$ 303,000$, down $1 \%$ compared to the average for the fiscal first quarter of 2019.
- Merchandise margins declined from 37.8\% a year ago to $35.6 \%$, as management focused on the effective liquidation of aged general merchandise inventory, which improved to $6.8 \%$ of total general merchandise inventory at the end of the quarter compared to $8.9 \%$ at the end of the prior-year quarter. Jewelry scrapping gross profit increased $31 \%$, with related margins up approximately 640 basis points to $22 \%$ on higher gold prices.
- Net revenues declined $2 \%$ to $\$ 99.5$ million, while segment contribution increased $4 \%$ to $\$ 28.6$ million on lower expenses. Prior-year results included a $\$ 2.9$ million charge for an uncollectible receivable balance from a bankrupt refining partner with no comparable charge in the current period.
- Adjusted EBITDA margin expanded approximately 150 basis points to $31.6 \%$.


## Latin America Pawn

- Net revenues increased $8 \%$ to $\$ 29.7$ million ( $\$ 29.1$ million on a constant currency basis) reflecting growth in samestore loan balances, new and acquired stores and expansion in pawn loan yield.
- PSC rose $7 \%$ to $\$ 20.6$ million ( $\$ 20.2$ million on a constant currency basis). Ending PLO grew $4 \%$ to $\$ 40.3$ million ( $1 \%$ to $\$ 39.2$ million on a constant currency basis), with ending PLO per store of $\$ 83,000$, down $1 \%$ from the prioryear quarter.
- Merchandise sales increased $21 \%$, or $\$ 5.5$ million ( $18 \%$ or $\$ 4.6$ million constant currency). Merchandise margins declined to $28 \%$ driven by ongoing efforts to generate cash and reduce aged inventory.
- Operations expenses increased $10 \%$ to $\$ 20.0$ million primarily a function of expenses from new and expanded stores and higher same-store licensing requirements and utilities.
- Latin America Pawn added four de novo stores in the quarter. New store openings typically pressure earnings in the short term as they ramp up but drive higher profitability over time.
- Segment contribution increased $20 \%$ to $\$ 8.1$ million ( $16 \%$ on a constant currency basis) primarily reflecting higher net revenues. EBITDA margin expanded approximately 400 basis points to $32.5 \%$.


## CONFERENCE CALL

EZCORP will host a conference call on Monday, February 3, 2020, at 4:00 pm Central Time to discuss first quarter results. Analysts and institutional investors may participate on the conference call by dialing (877) 201-0168, Conference ID: 5299243, or internationally by dialing (647) 788-4901. The conference call will be webcast simultaneously to the public through this link: $\underline{\mathrm{http}}: / /$ investors.ezcorp.com/. A replay of the conference call will be available online at http://investors.ezcorp.com/ shortly after the end of the call.

## ABOUT EZCORP

Formed in 1989, EZCORP has grown into a leading provider of pawn loans in the United States and Latin America. It also sells merchandise, primarily collateral forfeited from pawn lending operations and used merchandise purchased from customers. We are dedicated to satisfying the short-term cash needs of consumers who are both cash and credit constrained, focusing on an industry-leading customer experience. EZCORP is traded on NASDAQ under the symbol EZPW and is a member of the Russell 2000 Index, S\&P SmallCap 600 Index, S\&P 1000 Index and Nasdaq Composite Index.

## FORWARD LOOKING STATEMENTS

This announcement contains certain forward-looking statements regarding the company's strategy, initiatives and expected performance. These statements are based on the company's current expectations as to the outcome and timing of future events. All statements, other than statements of historical facts, including all statements regarding the company's strategy, initiatives and future performance, that address activities or results that the company plans, expects, believes, projects, estimates or anticipates, will, should or may occur in the future, including future financial or operating results, are forward-looking statements. Actual results for future periods may differ materially from those expressed or implied by these forward-looking statements due to a number of uncertainties and other factors, including operating risks, liquidity risks, legislative or regulatory developments, market factors or current or future litigation. For a discussion of these and other factors affecting the company's business and prospects, see the company's annual, quarterly and other reports filed with the Securities and Exchange Commission. The company undertakes no obligation to update or revise forward-looking statements to reflect changed assumptions, the occurrence of unanticipated events or changes to future operating results over time.

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${ }^{1}$ Adjusted basis, which is a non-GAAP measure, excludes certain items. "Constant currency" basis, which is a non-GAAP measure, excludes the impact of foreign currency exchange rate fluctuations. For additional information about these calculations, as well as a reconciliation to the most comparable GAAP financial measures, see "Non-GAAP Financial Information" at the end of this release.

## EZCORP, Inc.

## CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

| Three Months Ended December 31, |
| :---: |
| 2019 |
| 2018 |

## (Unaudited)

(in thousands, except per share amounts)

| Revenues: |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Merchandise sales | \$ | 126,728 | \$ | 121,024 |
| Jewelry scrapping sales |  | 9,528 |  | 9,281 |
| Pawn service charges |  | 84,725 |  | 83,519 |
| Other revenues |  | 1,454 |  | 1,871 |
| Total revenues |  | 222,435 |  | 215,695 |
| Merchandise cost of goods sold |  | 84,076 |  | 77,112 |
| Jewelry scrapping cost of goods sold |  | 7,754 |  | 8,050 |
| Other cost of revenues |  | 536 |  | 484 |
| Net revenues |  | 130,069 |  | 130,049 |
| Operating expenses: |  |  |  |  |
| Operations |  | 90,625 |  | 90,853 |
| Administrative |  | 17,489 |  | 13,165 |
| Depreciation and amortization |  | 7,733 |  | 6,848 |
| Loss on sale or disposal of assets and other |  | 744 |  | 4,442 |
| Total operating expenses |  | 116,591 |  | 115,308 |
| Operating income |  | 13,478 |  | 14,741 |
| Interest expense |  | 5,329 |  | 8,791 |
| Interest income |  | (843) |  | $(3,339)$ |
| Equity in net loss of unconsolidated affiliates |  | 5,897 |  | 1,119 |
| Impairment of investment in unconsolidated affiliates |  | - |  | 13,274 |
| Other expense (income) |  | 71 |  | (386) |
| Income (loss) from continuing operations before income taxes |  | 3,024 |  | $(4,718)$ |
| Income tax expense (benefit) |  | 1,759 |  | $(1,058)$ |
| Income (loss) from continuing operations, net of tax |  | 1,265 |  | $(3,660)$ |
| Loss from discontinued operations, net of tax |  | (27) |  | $(183)$ |
| Net income (loss) |  | 1,238 |  | $(3,843)$ |
| Net loss attributable to noncontrolling interest |  | - |  | $(477)$ |
| Net income (loss) attributable to EZCORP, Inc. | \$ | 1,238 | \$ | $(3,366)$ |
| Basic earnings (loss) per share attributable to EZCORP, Inc. - continuing operations | \$ | 0.02 | \$ | (0.06) |
| Diluted earnings (loss) per share attributable to EZCORP, Inc. - continuing operations | \$ | 0.02 | \$ | (0.06) |
| Weighted-average basic shares outstanding |  | 55,666 |  | 55,032 |
| Weighted-average diluted shares outstanding |  | 55,687 |  | 55,032 |

## EZCORP, Inc.

CONDENSED CONSOLIDATED BALANCE SHEETS
(in thousands, except share and per share amounts)
$\left.\left.\frac{\begin{array}{c}\text { December 31, } \\ 2019\end{array}}{\text { (Unaudited) }} \begin{array}{c}\text { December 31, } \\ 2018\end{array}\right) \begin{array}{c}\text { September 30, } \\ 2019\end{array}\right)$

Assets:
Current assets:

| Cash and cash equivalents | \$ | 143,141 | \$ | 297,031 | \$ | 157,567 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pawn loans |  | 195,586 |  | 193,984 |  | 199,058 |
| Pawn service charges receivable, net |  | 32,250 |  | 31,558 |  | 31,802 |
| Inventory, net |  | 187,369 |  | 175,422 |  | 179,355 |
| Notes receivable, net |  | 7,450 |  | 26,711 |  | 7,182 |
| Prepaid expenses and other current assets |  | 36,142 |  | 31,483 |  | 30,796 |
| Total current assets |  | 601,938 |  | 756,189 |  | 605,760 |
| vestments in unconsolidated affiliates |  | 29,272 |  | 35,511 |  | 34,516 |
| roperty and equipment, net |  | 65,246 |  | 69,770 |  | 67,357 |
| ease right of use asset |  | 225,950 |  | - |  | - |
| oodwill |  | 301,282 |  | 296,638 |  | 300,527 |
| tangible assets, net |  | 68,995 |  | 55,956 |  | 68,044 |
| otes receivable, net |  | 1,124 |  | 4,599 |  | 1,117 |
| eferred tax asset, net |  | 2,123 |  | 10,104 |  | 1,998 |
| ther assets |  | 5,012 |  | 4,442 |  | 4,383 |
| assets | \$ | 1,300,942 | \$ | 1,233,209 |  | 1,083,702 |

Liabilities and equity:
Current liabilities:

Current maturities of long-term debt, net
Accounts payable, accrued expenses and other current liabilities
Customer layaway deposits
Lease liability
Total current liabilities
Long-term debt, net
Deferred tax liability, net
Lease liability
Other long-term liabilities
Total liabilities
Commitments and contingencies
Stockholders' equity:
Class A Non-voting Common Stock, par value $\$ .01$ per share; shares authorized: 100 million; issued and outstanding: 52,886,122 as of December 31, 2019; 52,475,070 as of December 31, 2018; and 52,565,064 as of September 30, 2019
Class B Voting Common Stock, convertible, par value $\$ .01$ per share; shares authorized: 3 million; issued and outstanding: 2,970,171
Additional paid-in capital
Retained earnings
Accumulated other comprehensive loss
EZCORP, Inc. stockholders' equity
Noncontrolling interest
Total equity
Total liabilities and equity


|  | 529 |  | 524 |  | 526 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 30 |  | 30 |  | 30 |
|  | 407,440 |  | 400,081 |  | 407,628 |
|  | 389,928 |  | 383,256 |  | 389,163 |
|  | $(46,327)$ |  | $(48,739)$ |  | $(52,398)$ |
|  | 751,600 |  | 735,152 |  | 744,949 |
|  | - |  | $(7,003)$ |  | - |
|  | 751,600 |  | 728,149 |  | 744,949 |
| \$ | 1,300,942 | \$ | 1,233,209 | \$ | 1,083,702 |

## EZCORP, Inc. <br> CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

Three Months Ended December 31,


Changes in operating assets and liabilities, net of business acquisitions:
Service charges and fees receivable
Inventory
Prepaid expenses, other current assets and other assets
Accounts payable, accrued expenses and other liabilities
Customer layaway deposits
Income taxes
Net cash (used in) provided by operating activities
Investing activities:
Loans made
Recovery of pawn loan principal through sale of forfeited collateral
Additions to property and equipment, net
Acquisitions, net of cash acquired
Principal collections on notes receivable
Net cash used in investing activities
Financing activities:
Taxes paid related to net share settlement of equity awards
Payout of deferred consideration
Proceeds from borrowings, net of issuance costs
Payments on borrowings
Repurchase of common stock
Net cash used in financing activities
Effect of exchange rate changes on cash and cash equivalents and restricted cash
Net (decrease) increase in cash, cash equivalents and restricted cash
Cash, cash equivalents and restricted cash at beginning of period
Cash, cash equivalents and restricted cash at end of period
Non-cash investing and financing activities:
Pawn loans forfeited and transferred to inventory

OPERATING SEGMENT RESULTS
(Unaudited and in thousands)
Three Months Ended December 31, 2019

| U.S. Pawn | Latin America Pawn | Lana | Other <br> International | Total Segments | Corporate Items | Consolidated |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |

Revenues:
Merchandise sales
Jewelry scrapping sales
Pawn service charges
Other revenues
$\quad$ Total revenues
Merchandise cost of goods sold
Jewelry scrapping cost of goods sold

Other cost of revenues
Net revenues
Segment and corporate expenses (income):
Operations
Administrative
Depreciation and amortization

Loss on sale or disposal of assets and other
Interest expense
Interest income
Equity in net loss of unconsolidated affiliates
Other expense (income)
Segment contribution (loss)

| \$ 95,354 | \$ 31,374 | \$ | - | \$ | - | \$ | 126,728 | \$ | - | \$ | 126,728 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6,117 | 3,411 |  | - |  | - |  | 9,528 |  | - |  | 9,528 |
| 64,090 | 20,635 |  | - |  | - |  | 84,725 |  | - |  | 84,725 |
| 36 | 25 |  | 1 |  | 1,392 |  | 1,454 |  | - |  | 1,454 |
| 165,597 | 55,445 |  | 1 |  | 1,392 |  | 222,435 |  | - |  | 222,435 |
| 61,364 | 22,712 |  | - |  | - |  | 84,076 |  | - |  | 84,076 |
| 4,755 | 2,999 |  | - |  | - |  | 7,754 |  | - |  | 7,754 |
| - | - |  | - |  | 536 |  | 536 |  | - |  | 536 |
| 99,478 | 29,734 |  | 1 |  | 856 |  | 130,069 |  | - |  | 130,069 |
| 68,059 | 19,983 |  | 1,350 |  | 1,233 |  | 90,625 |  | - |  | 90,625 |
| - | - |  | - |  | - |  | - |  | 17,489 |  | 17,489 |
| 2,865 | 1,889 |  | 12 |  | 34 |  | 4,800 |  | 2,933 |  | 7,733 |
| - | 28 |  | - |  | - |  | 28 |  | 716 |  | 744 |
| - | 28 |  | (36) |  | 170 |  | 162 |  | 5,167 |  | 5,329 |
| - | (388) |  | - |  | - |  | (388) |  | (455) |  | (843) |
| - | - |  | - |  | 5,897 |  | 5,897 |  | - |  | 5,897 |
| - | 67 |  | - |  | (1) |  | 66 |  | 5 |  | 71 |
| \$ 28,554 | \$ 8,127 | \$ | $(1,325)$ | \$ | $(6,477)$ | \$ | 28,879 |  |  |  |  |

Income from continuing operations before income taxes

Three Months Ended December 31, 2018

| U.S. Pawn | Latin America Pawn | Lana | Other International | Total Segments | Corporate Items | Consolidated |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |

Revenues:

Merchandise sales
Jewelry scrapping sales
Pawn service charges
Other revenues
Total revenues
Merchandise cost of goods sold
Jewelry scrapping cost of goods
sold
Other cost of revenues
Net revenues
Segment and corporate expenses (income):

Operations
Administrative
Depreciation and amortization
Loss on sale or disposal of assets and other
Interest expense
Interest income
Equity in net loss of
unconsolidated affiliates
Impairment of investments in unconsolidated affiliates
Other (income) expense
Segment contribution (loss)
Loss from continuing operations before income taxes

| \$ 95,103 | \$ 25,921 | \$ | - | \$ | - | \$ | 121,024 | \$ | - | \$ | 121,024 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6,552 | 2,729 |  | - |  | - |  | 9,281 |  | - |  | 9,281 |
| 64,225 | 19,294 |  | - |  | - |  | 83,519 |  | - |  | 83,519 |
| 48 | 42 |  | - |  | 1,781 |  | 1,871 |  | - |  | 1,871 |
| 165,928 | 47,986 |  | - |  | 1,781 |  | 215,695 |  | - |  | 215,695 |
| 59,148 | 17,964 |  | - |  | - |  | 77,112 |  | - |  | 77,112 |
| 5,510 | 2,540 |  | - |  | - |  | 8,050 |  | - |  | 8,050 |
| - | - |  | - |  | 484 |  | 484 |  | - |  | 484 |
| 101,270 | 27,482 |  | - |  | 1,297 |  | 130,049 |  | - |  | 130,049 |


|  | 67,937 | 18,196 |  | 2,090 |  | 2,630 |  | 90,853 | - | 90,853 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | - | - |  | - |  | - |  | - | 13,165 | 13,165 |
|  | 3,035 | 1,422 |  | - |  | 41 |  | 4,498 | 2,350 | 6,848 |
|  | 2,853 | 1,589 |  | - |  | - |  | 4,442 | - | 4,442 |
|  | - | 29 |  | - |  | 72 |  | 101 | 8,690 | 8,791 |
|  | - | (419) |  | - |  | - |  | (419) | $(2,920)$ | $(3,339)$ |
|  | - | - |  | - |  | 1,119 |  | 1,119 | - | 1,119 |
|  | - | - |  | - |  | 13,274 |  | 13,274 |  | 13,274 |
|  | - | (126) |  | - |  | 22 |  | (104) | (282) | (386) |
| \$ | 27,445 | \$ 6,791 | \$ | $(2,090)$ | \$ | $(15,861)$ | \$ | 16,285 |  |  |

$\$ 16,285 \$(21,003) \$(4,718)$

As of September 30, 2019
New locations opened
As of December 31, 2019

As of September 30, 2018
New locations opened
Locations acquired
As of December 31, 2018

Three Months Ended December 31, 2019

| U.S. Pawn | Latin America Pawn | Other <br> International | Consolidated |
| :---: | :---: | :---: | :---: |
| 512 | 480 | 22 | 1,014 |
| - | 4 | - | 4 |
| 512 | 484 | 22 | 1,018 |

Three Months Ended December 31, 2018

| U.S. Pawn | Latin America Pawn | Other <br> International | Consolidated |
| :---: | :---: | :---: | :---: |
| 508 | 453 | 27 | 988 |
| - | 4 | - | 4 |
| - | 5 | - | 5 |
| 508 | 462 | 27 | 997 |

## Non-GAAP Financial Information (Unaudited)

In addition to the financial information prepared in conformity with accounting principles generally accepted in the United States ("GAAP"), we provide certain other non-GAAP financial information on a constant currency ("constant currency") and adjusted basis. We use constant currency results to evaluate our Latin America Pawn operations, which are denominated primarily in Mexican pesos, Guatemalan quetzals and other Latin American currencies. We believe that presentation of constant currency and adjusted results is meaningful and useful in understanding the activities and business metrics of our operations and reflect an additional way of viewing aspects of our business that, when viewed with GAAP results, provide a more complete understanding of factors and trends affecting our business. We provide non-GAAP financial information for informational purposes and to enhance understanding of our GAAP consolidated financial statements. We use this non-GAAP financial information primarily to evaluate and compare operating results across accounting periods.

Readers should consider the information in addition to, but not instead of or superior to, our financial statements prepared in accordance with GAAP. This non-GAAP financial information may be determined or calculated differently by other companies, limiting the usefulness of those measures for comparative purposes.

Constant currency results reported herein are calculated by translating consolidated balance sheet and consolidated statement of operations items denominated in local currency to U.S. dollars using the exchange rate from the prior-year comparable period, as opposed to the current period, in order to exclude the effects of foreign currency rate fluctuations. We used the end-of-period rate for balance sheet items and the average closing daily exchange rate on a monthly basis during the appropriate period for statement of operations items. Our statement of operations constant currency results reflect the monthly exchange rate fluctuations and so are not directly calculable from the above rates. Constant currency results, where presented, also exclude the foreign currency gain or loss. The end-of-period and approximate average exchange rates for each applicable currency as compared to U.S. dollars as of and for the three months ended December 31 were as follows:

|  | December 31, |  | Three Months Ended December 31, |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2019 | 2018 | 2019 | 2018 |
| Mexican peso | 18.9 | 19.6 | 19.2 | 19.8 |
| Guatemalan quetzal | 7.5 | 7.7 | 7.5 | 7.6 |
| Honduran lempira | 24.4 | 24.2 | 24.3 | 24.0 |
| Peruvian sol | 3.3 | 3.4 | 3.3 | 3.3 |


|  | 2020 Q1 |  | 2019 Q1 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | (in millions) |  |  |  |
| Net income (loss) | \$ | 1.2 | \$ | (3.8) |
| Loss from discontinued operations, net of tax |  | - |  | 0.2 |
| Interest expense |  | 5.3 |  | 8.8 |
| Interest income |  | (0.8) |  | (3.3) |
| Income tax expense (benefit) |  | 1.8 |  | (1.1) |
| Depreciation and amortization |  | 7.7 |  | 6.8 |
| Adjusted EBITDA | \$ | 15.2 | \$ | 7.6 |


|  | Income from Continuing Operations, Before Tax |  | Tax Effect |  | Net Income from Continuing Operations |  | Adjusted EBITDA |  | Continuing <br> Operations <br> Diluted EPS |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (in millions) |  |  |  |  |  |  |  |  |  |
| 2020 Q1 reported | \$ | 3.0 | \$ | (1.7) | \$ | 1.3 | \$ | 15.2 | \$ | 0.02 |
| Impact on CCV earnings from litigation settlement |  | 7.1 |  | (2.1) |  | 5.0 |  | 7.1 |  | 0.09 |
| Termination of non-core software project |  | 0.6 |  | (0.1) |  | 0.5 |  | 0.6 |  | 0.01 |
| Currency exchange rate fluctuations |  | (0.2) |  | - |  | (0.2) |  | (0.2) |  | - |
| Non-cash net interest expense |  | 2.9 |  | (0.3) |  | 2.6 |  | - |  | 0.04 |
| 2020 Q1 adjusted | \$ | 13.4 | \$ | (4.2) | \$ | 9.2 | \$ | 22.7 | \$ | 0.16 |
|  |  | rom <br> ing <br> ons, <br> Tax |  |  |  | me <br> fom <br> ing <br> ons |  |  |  | uing ions EPS |
|  | (in millions) |  |  |  |  |  |  |  |  |  |
| 2019 Q1 reported | \$ | (4.7) | \$ | 1.0 | \$ | (3.7) | \$ | 7.6 | \$ | (0.06) |
| Acquisition costs |  | 0.1 |  | - |  | 0.1 |  | 0.1 |  | - |
| Charge-off of aged assets and other |  | 0.2 |  | - |  | 0.2 |  | 0.2 |  | - |
| Impairment on CCV investment |  | 13.3 |  | (2.8) |  | 10.5 |  | 13.3 |  | 0.18 |
| Impact on CCV earnings from litigation settlement |  | 2.9 |  | (0.7) |  | 2.2 |  | 2.9 |  | 0.04 |
| Adjustment for Republic Metals Corporation reserve |  | 4.4 |  | (1.1) |  | 3.3 |  | 4.4 |  | 0.06 |
| Currency exchange rate fluctuations |  | (0.2) |  | - |  | (0.2) |  | (0.2) |  | - |
| Non-cash net interest expense |  | 4.2 |  | (1.1) |  | 3.1 |  | - |  | 0.06 |
| 2019 Q1 adjusted* | \$ | 20.2 | \$ | (4.7) | \$ | 15.5 | \$ | 28.3 | \$ | 0.28 |

* During the first quarter of fiscal 2020, we revised the financial information our chief operating decision maker (currently our chief executive officer) reviews for operational decision-making purposes to include the separate financial results of our Lana business. Our historical segment results have been recast to conform to current presentation including the removal of discretionary strategic investment in digital platform costs in historically adjusted results. We additionally recast certain other adjustments to conform to restated historical results.

2020 Q1:

Latin America Pawn net revenue (three months ended December 31, 2019)
Currency exchange rate fluctuations
Constant currency Latin America Pawn net revenue (three months ended December 31, 2019)
Latin America Pawn PLO
Currency exchange rate fluctuations
Constant currency Latin America Pawn PLO
Latin America Pawn PSC revenues (three months ended December 31, 2019)
Currency exchange rate fluctuations
Constant currency Latin America Pawn PSC revenues (three months ended December 30, 2019)
Latin America Pawn merchandise sales (three months ended December 31, 2019)
Currency exchange rate fluctuations
Constant currency Latin America Pawn merchandise sales (three months ended December 31, 2019)
Latin America Pawn segment profit before tax (three months ended December 31, 2019)
Currency exchange rate fluctuations
Constant currency Latin America Pawn segment profit before tax (three months ended December 31, 2019)
$\begin{array}{cccc} & \begin{array}{c}\text { U.S. Dollar } \\ \text { Amount }\end{array} & & \begin{array}{c}\text { Percentage } \\ \text { Change YOY }\end{array} \\$\cline { 1 - 2 } \& (in millions)\end{array}$)$

