## EZCORP

## Growth Through Superior Customer Experience

## Preliminary Statements

## Forward Looking Statements

This document contains certain forward-looking statements. These statements are based on the company's current expectations as to the outcome and timing of future events. All statements, other than statements of historical facts, that address activities or results that the company plans, expects, believes, projects, estimates or anticipates will, should or may occur in the future are forward-looking statements. Actual results for future periods may differ materially from those expressed or implied by these forward-looking statements due to a number of uncertainties and other factors, including operating risks, liquidity risks, legislative or regulatory developments, market factors and current or future litigation. For a discussion of these and other factors affecting the company's business and prospects, see the company's annual, quarterly and other reports filed with the Securities and Exchange Commission. The company undertakes no obligation to update or revise forward-looking statements to reflect changed assumptions, the occurrence of unanticipated events or changes to future operating results over time.

## Other Available Information

This information should be read in conjunction with, and not in lieu of, the company's annual, quarterly and other reports filed with the Securities and Exchange Commission. Those reports contain important information about the company's business and performance, including financial statements prepared in accordance with U.S. generally accepted accounting principles (GAAP), as well as a description of the important risk factors that may materially and adversely affect our business, financial condition or results of operations.

## Adjusted Information

Unless other specified, all amounts in this presentation reflect certain non-GAAP adjustments for various discrete items and constant currency. For a discussion of the comparable GAAP amounts, see "EZCORP GAAP Results" and "GAAP to Non-GAAP Reconciliation" in the Appendix.

## Market Comparisons

All market comparisons are based on available information from similar publicly traded companies.

## Defined Terms

See Appendix for definition of terms and acronyms used in this presentation.

## Agenda

I. Successful Track Record
II. Strong Long-Term EBITDA Growth
III. Strong Free Cash Flow
IV. Strategic Initiatives Progress Report
V. F4Q19 Highlights
VI. Financial Highlights
A. Consolidated
B. US Pawn
C. Latin America Pawn
VII. Liquidity, Free Cash Flow \& Capital Management
VIII. Appendix

## Successful Track Record of Current Management Team

## \$60m Share Repurchase Program Enabled by Strong Free Cash Flow

- \$112m free cash flow and collection on notes receivable in fiscal 2019; CAGR from 2016-2019 of 33\%
- Share repurchase authorization
- Three-year program authorizing the repurchase of up to $\$ 60 \mathrm{~m}$ of Class A Non-Voting common shares
- Strengthened balance sheet
- Cash balance of \$162m at September 30, 2019
- Extended debt maturity profile, with first bond maturity in 2024
- Repaid \$195m of cash convertible bonds June 2019
- Improved aged inventory position
- EBITDA more than doubled 2016-2019; CAGR of 20\%
- Consolidated total revenue up $5 \%$ in latest quarter ( $\$ 9 \mathrm{~m}$ ) and year ( $\$ 43 \mathrm{~m}$ )
- Grew LatAm segment EBITDA at a $36 \%$ CAGR since 2016 including core operations, acquisitions and new stores
- GPMX acquired in October 2017 (112 stores)
- Bolt-on acquisitions in Mexico and U.S.
- Acquired another 88 stores since 12/31/16
- Opened additional 44 new stores since 12/31/16
- U.S. growth in both same stores and store acquisitions
- Acquired 9 stores since 12/31/16
- Long-term growth in same-store U.S. operations generating significant free cash flow
- Completed upgrade of point of sale system to drive higher returns on earning assets (higher PLO yield and merchandise margin)
- Rolled out to all U.S. and Mexico stores by October 2019
- Simplified the Business:
- Sold non-core Grupo Finmart business in 2016 resulting in cash collected that is approaching \$150m
- Closed under-performing U.S. financial services business in 2015 and other non-core businesses

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## Successful Execution of Business Strategy Drives Strong Long Term EBlIDA Growth

Compound PLO Growth, Acquisitions, Store Openings and Expense Control Driving EBITDA Growth
EBITDA Consolidated


|  | F15 | F19 |
| :---: | :---: | :---: |
| EBITDA / Net <br> Revenue | $12 \%$ | $20 \%$ |

## Strong Free Cash Flow

## DRIVERS <br> UPDATES



## Strategic Initiatives Progress Report

## INITIATIVES

## RECENT ACCOMPLISHMENTS ${ }^{1}$

Best at Serving Customers' Need for Cash

- Long-term PLO growth reflecting customer-centric approach
- Same Store PLO growth flat, as US growth offset by LatAm downtick
- Same store sales up $2 \%$ in US and up $8 \%$ in LatAm

Geographic Expansion/Diversification

- Opened 10 new stores in F4Q19 and 22 stores in F2019
- Plan to accelerate LatAm store openings to approx. 40 in F2020
- Acquired 7 Nevada pawn stores in F2019
- Total store count at 1,014 (512 in U.S., 480 in LatAm, and 22 in Canada)
- Remain disciplined on strategic/financial criteria

Digital Engagement/ Data Plafforms

- Lana (Evergreen) digital platform on track for introduction by end of calendar 2019
- Completed rollout of POS2 to all U.S. and Mexico stores in October 2019

Effective Capital Mgmt.
Driving Long-Term
Shareholder Value

- Three-year $\$ 60 \mathrm{~m}$ share repurchase authorization
- \$162m cash balance at 9/30/19
- High FCF generation with strong balance sheet
- Net debt leverage ratio of $1.6 x$ at $9 / 30 / 19 \mathrm{vs}$. $2.3 x$ a year ago

[^0]
## F4Q19 Highlights

KEY THEMES

## QUARTERLY HIGHLIGHTS

## Ongoing Business Execution

- Total revenue up $5 \%$
- Pawn service charges (PSC) up $2 \%$
- Merchandise sales up 3\%
- Scrap sales up $37 \%$
- Pawn Loans Outstanding (PLO) growth of $1 \%$ to $\$ 201 \mathrm{~m}$

Steady Pawn Metrics

- Same-store loan growth (SSLG) about flat year-over-year
- PLO Consolidated yield consistent at 14\%
- PSC growth exceeding loan growth; starting to reflect benefit of improved lending guidance in POS2

EPS Pressured by Non-Recurring Items

- Full year diluted EPS of \$0.90, up \$0.04 from F2018
- F4Q19 EPS of $\$ 0.19$ vs. $\$ 0.22$ in F4Q18
- Lower merchandise gross profit reflecting ongoing focus on reducing aged inventory
- Workers' compensation expense of $\$ 0.7 \mathrm{~m}$
- PLO portfolio and resulting PSC impacted by system issues May-July; Issues addressed and functioning well since mid-July

[^1] ELCORP GAAP Results" in "Additional Information" and "GAAP to Non-GAAP Reconciliation.

## Long-Term EBIIDA Growih/Margins

## Recent De Novo Store Openings Expected to Drive EBITDA Growth



Long-Term Growth
17\% CAGR (F2016-F2019)

## Consistent EBITDA

1\% CAGR (F2016-F2019)

## Growth Market

36\% CAGR (F2016-F2019)

## Financial Highlights - F4Q19 Consolidaied

- Record high year-end PLO balance of $\$ 201 \mathrm{~m}$; up $1 \%$ YOY
- PSC up $2 \%$ to $\$ 83.4 m$ reflecting a higher average PLO balance for the quarter and strong yield
- Merchandise sales grew 3\%
- Same store sales growth (SSSG) of $2 \%$
- Total inventory increase of $8 \%$ inclusive of de novo growth and GM expansion in LatAm
- Increased FCF driven partly by continued sale / reduction of aged inventory; lower merchandise margins reflect aged inventory improvement
- F4Q19 EBITDA down Y/Y primarily reflecting lower merchandise sales gross profits and higher OpEx
- F2019 EBITDA up $2 \%$ vs. F2018






## MERCHANDISE MARGINS




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All figures adjusted for discrete items and constant currency. See Appendix for reconciliations.

## Financial Highlights - US Pawn

- Year-end PLO/store of \$307k (GAAP) highest since 2011; up $1 \%$ Y/Y
- PSC up $1 \%$ to $\$ 63.7 \mathrm{~m}$ on a higher average PLO balance for the quarter
- Merchandise sales flat Y/Y
- SSSG also flat
- Merchandise margin declined reflecting a reduction in aged inventory
- Aged GM inventory improved to $6 \%$ vs. $9 \%$ at $9 / 30 / 18$
- F4Q EBITDA down Y/Y primarily reflecting lower merchandise sales gross profits and higher labor
- Labor includes \$1.3m increase in workers' compensation from a single F4Q claim and $\$ 0.8 \mathrm{~m}$ prioryear credit
- F2019 EBITDA up $1 \%$ vs. F2018








## Financial Highlights - Latin America Pawn

- PLO down $1 \%$ to $\$ 43.2$ m
- Same Store PLO growth of (3\%) largely reflecting recently introduced social programs in Mexico and May-July system issues resolved in mid-July.
- PSC up $3 \%$ to $\$ 19.7 m$
- Merchandise sales grew $11 \%$
- SSSG of $8 \%$
- Inventory up $21 \%$ as acquired stores continue to expand GM business
- Merchandise margin declined; ongoing focus on adjusting LTVs to optimize inventory and sales gross profits
- EBITDA down Y/Y primarily reflecting lower merchandise sales gross profits and higher OpEx.
- Increasing store wages and rent from storefront growth and inflation
- New licensing requirements
- Expense growth rates moderated vs. FQ1-FQ3 2019
- F2019 EBITDA up $5 \%$ vs. F2018


## PAWN LOANS OUTSTANDING



INVENTORY


## MERCHANDISE MARGINS



PAWN SERVICE CHARGES


MERCHANDISE SALES


LATAM PAWN EBITDA


## Appendix

## Profft Impacted By Discrete liems and Discretionary Growth Investiments

## EZCORP GAAP Results

|  | Q4 |  | \% $\triangle$ | FY |  | $\begin{gathered} \% \Delta \\ B /(W) \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ Millions | FY19 | FY18 | B/(W) | FY19 | FY18 |  |  |
| Pawn Loans Outstanding | \$199.1 | \$198.5 | Flat |  |  |  |  |
| Total Revenue | \$214.3 | \$206.0 | $4 \%$ | \$847.2 | \$812.2 |  | Revenue growth impacted by $\$ 4.6 \mathrm{~m}$ |
| Net Revenue | \$120.9 | \$124.5 | (3)\% | \$494.4 | \$481.5 |  |  |
| Equity in Net Income Investments | \$(0.8) | \$2.1 | NM | \$(0.1) | \$5.5 |  | CCV results reflect October 2018 class action settlement and discrete charges recognized in |
| Operations Expenses | \$88.8 | \$86.1 | (3)\% | \$350.6 | \$334.8 | (5)\% | F4Q19 |
| Corporate Expenses | \$16.9 | \$14.0 | (21)\% | \$63.7 | \$53.6 | (19)\% | Corporate expense growth largely a function of Lana growth investment in digital platform |
| Other (Income)/Expense | \$2.3 | \$11.8 | 81\% | \$25.5 | \$6.8 |  |  |
| EBITDA | \$12.1 | \$14.7 | (18)\% | \$54.5 | \$91.8 | (41)\% | Includes $\$ 19.7 \mathrm{~m}$ impairment of investment in CCV |
| Depreciation/Amortization | \$7.7 | \$7.2 | (7)\% | \$28.8 | \$25.5 | (13)\% |  |
| Interest Expense, Net | \$4.0 | \$4.6 | 13\% | \$21.6 | \$10.8 | (100)\% | Increase in annual net interest expense due to |
| Profit Before Tax | \$0.4 | \$2.9 | (86)\% | \$4.2 | \$55.5 | NM | reduced interest income on promissory note associated with Grupo Finmart sale and higher |
| Income Taxes | \$1.0 | \$3.7 | NM | \$2.4 | \$18.4 | NM | interest expense on debt issued in 2018 and transaction tax adjustment |
| Non-Controlling Interest | \$- | \$0.4 | NM | \$(1.2) | \$(1.0) | 20\% |  |
| Continuing Ops Net Income Attributable | \$ (0.6) | \$ (1.2) | NM | \$3.0 | \$38.1 | NM | FY19 EPS impacted by impairments and other discrete items |
| Continuing Ops Diluted EPS | (0.01) | \$ (0.02) | $N M$ | \$0.05 | \$0.66 | NM |  |

## Solid PLO and Revenue Growth

## EZCORP Continuing Operations Adjusted Results



## Convertible Senior Notes Potential EPS Dilution

The following is provided for purposes of calculating the potentially dilutive shares to be included in accounting for diluted EPS at a hypothetical conversion price of $\$ 10.00$ on the convertible notes due 2024, and $\$ 15.90$ on the convertible notes due 2025:

Convertible Senior Notes Due 2024 and 2025

|  |  | Estimated Incremental Dilutive Shares for Period <br> Convertible <br> Senior Notes <br> Average Share <br> Price for Period | Convertible <br> Senior Notes <br> Due 2024 |  |
| :--- | ---: | ---: | ---: | ---: |
| $\$$ | 10.00 | - |  | Total |
| $\$$ | 11.00 | $1,306,818$ | - | - |
| $\$$ | 12.00 | $2,395,833$ | - | $1,306,818$ |
| $\$$ | 13.00 | $3,317,308$ | - | $2,395,833$ |
| $\$$ | 14.00 | $4,107,143$ | - | $3,317,308$ |
| $\$$ | 15.00 | $4,791,667$ | - | $4,107,143$ |
| $\$$ | 16.00 | $5,390,625$ | - | $4,791,667$ |
| $\$$ | 17.00 | $5,919,118$ | 67,807 | $5,458,432$ |
| $\$$ | 18.00 | $6,388,889$ | 701,998 | $6,621,116$ |
| $\$$ | 19.00 | $6,809,211$ | $1,265,723$ | $7,654,612$ |
| $\$$ | 20.00 | $7,187,500$ | $2,224,057$ | $9,411,557$ |
| $\$$ | 21.00 | $7,529,762$ | $2,634,771$ | $10,164,533$ |
| $\$$ | 22.00 | $7,840,909$ | $3,008,148$ | $10,849,057$ |
| $\$$ | 23.00 | $8,125,000$ | $3,349,057$ | $11,474,057$ |
| $\$$ | 24.00 | $8,385,417$ | $3,661,557$ | $12,046,974$ |
| $\$$ | 25.00 | $8,625,000$ | $3,949,057$ | $12,574,057$ |

At higher share prices, there is a potential for further increase in dilution
In July 2017, we issued $\$ 143.75$ million aggregate principal amount of $2.875 \%$ convertible senior notes due 2024 and in May 2018 we issued $\$ 172.5$ million aggregate principal amount of $2.375 \%$ convertible senior notes due 2025. The notes are convertible into cash or shares of our Class A non-voting common stock, or any combination thereof, at our option subject to satisfaction of certain conditions and during certain periods, based on:

- Notes due 2024 - an initial conversion rate of 100 shares per $\$ 1,000$ principal amount of notes (equivalent to an initial conversion price of $\$ 10.00$ per share)
- Notes due 2025 - an initial conversion rate of 62.8931 shares per $\$ 1,000$ principal amount of notes (equivalent to an initial conversion price of $\$ 15.90$ per share)

We have included in the table an estimate of the incremental shares we would need to include in our calculation of fully diluted EPS using the treasury stock method of accounting, at a range of assumed average share prices during any period in which the convertible notes due 2024 and 2025, respectively, are outstanding. This method of accounting assumes settlement of the conversion premium in shares even though the company could opt to settle only in cash, eliminating share dilution.

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## Definition of Terms

| PLO | Pawn loan outstanding |
| :--- | :--- |
| PSC | Pawn service charges |
| LatAm | Latin America, including Mexico, Central America and South <br> America |
| POS2 | Second generation point-of-sale system |
| SSLG | Same store loan growth (stores open the entirety of <br> comparable periods) |
| SSSG | Same store sales growth (stores open the entirety of <br> comparable periods) |
| CAGR | Compound annual growth rate |
| GM | General merchandise (non-jewelry) |
| Net Debt | Net debt divided by adjusted EBITDA for the trailing twelve <br> months |
| Leverage Ratio | Free cash flow |
| FCF | Cash Converters International Limited, a publicly-traded <br> company based in Australia, in which EZCORP holds a <br> minority interest |
| CCV |  |

## Definition of Terms, Continued

$$
\begin{aligned}
& \text { Monthly PLO Yield }=\frac{\left(\frac{\text { pawn service charges }}{\text { days in period }}\right) \times 365}{\text { average PLO }} / 12 \\
& \text { Inventory Yield }=\frac{\left(\frac{\text { sales gross profit }}{\text { days in period }}\right) \times 365}{\text { average net inventory }} \\
& \begin{aligned}
\text { Return on Earning } \\
\text { Assets }
\end{aligned}=\frac{\left(\frac{\text { sales gross profit + PSC }}{\text { average net inventory + average PLO }}\right) \times 365}{\left(\frac{\text { total cost of sales }}{\text { days in period }}\right) \times 365} \\
& \text { Inventory Turnover }=\frac{\text { average net inventory }}{\text { EBITDA Margin }}=\frac{\frac{\text { EBlIDA }}{\text { net revenve }}}{}
\end{aligned}
$$

## GAAP to Non-GAAP Reconciliation

In addition to the financial information prepared in conformity with generally accepted accounting principles in the United States of America ("GAAP"), we provide certain other financial information that is adjusted to exclude the impact of restructuring and restatement charges and other discreet items and to reflect the results of our Latin America Pawn operations on a constant currency basis. We believe that presentation of the non-GAAP financial information is meaningful and useful in evaluating and comparing our operating results across accounting periods and understanding the operating and financial performance of our business. We believe that the non-GAAP financial information reflects an additional way of viewing aspects of our business that, when viewed with our GAAP results, provides a more complete understanding of factors and trends affecting our business. We provide non-GAAP financial information for informational purposes and to enhance understanding of our GAAP consolidated financial statements.

You should consider the non-GAAP information in addition to, but not instead of or superior to, our results prepared in accordance with GAAP. Non-GAAP financial information may be determined or calculated differently by other companies, limiting the usefulness of that information for comparative purposes.

## GAAP to Non-GAAP Reconciliation Q4 - Continuing Operations*

|  | Actuals |  |  |  |  | Prior Year Actuals |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Plus | Equals | Plus | Equals |  | Plus | Equals |
|  | Base | $\begin{array}{r} \text { Discrefe } \\ \text { Item } \\ \text { Adjustments } \end{array}$ | Adjusted Base | Constant Currency Impact | Adjusted Constant Currency | Base | Discrete Item Adjustments | Adjusted |
| \$ Millions | FY19 | FY19 | FY19 | FY19 | FY19 | FY18 | FY18 | FY18 |
| Revenues | 214.3 | (0.0) | 214.3 | 1.1 | 215.4 | 206.0 | 0.0 | 206.0 |
| PSC Revenue | 83.1 | (0.0) | 83.1 | 0.4 | 83.4 | 82.0 | 0.0 | 82.0 |
| Merchandise Gross Profit | 34.9 | $0.3{ }_{(A)}$ | 35.2 | 0.2 | 35.3 | 38.8 | 0.0 | 38.8 |
| Merchandise Margin | 33\% |  | 33\% |  | 33\% | 37\% |  | 37\% |
| Scrap Gross Profit | 2.3 | 0.0 | 2.3 | 0.0 | 2.3 | 1.8 | 0.0 | 1.8 |
| Scrap Margin | 10\% |  | 10\% |  | 10\% | 11\% |  | 11\% |
| Other Revenues, Net | 0.6 | 0.0 | 0.6 | 0.0 | 0.6 | 1.9 | 0.0 | 1.9 |
| Net Revenue | 120.9 | 0.3 | 121.1 | 0.5 | 121.7 | 124.5 | 0.0 | 124.5 |
| Operating Expenses | 88.8 | (0.6) (B) | 88.2 | 0.4 | 88.6 | 86.1 | 0.0 | 86.1 |
| Corporate Expenses | 16.9 | (4.7) (C) | 12.2 | 0.0 | 12.2 | 14.0 | (0.2)(G) | 13.7 |
| Other Expenses | 3.1 | (4.4) (D) | (1.3) | 0.0 | (1.3) | 9.8 | $(11.9)_{(H)}$ | (2.1) |
| EBIIDA | 12.1 | 10.0 | 22.1 | 0.1 | 22.3 | 14.7 | 12.1 | 26.7 |
| Depreciation and Amortization | 7.7 | (0.0) | 7.7 | 0.0 | 7.7 | 7.2 | 0.0 | 7.2 |
| EBIT | 4.4 | 10.0 | 14.4 | 0.1 | 14.6 | 7.5 | 12.1 | 19.5 |
| Interest | 4.0 | (2.4) ${ }^{(E)}$ | 1.6 | (0.0) | 1.6 | 4.6 | (3.5) ${ }^{(1)}$ | 1.1 |
| Profit Before Tax | 0.4 | 12.4 | 12.9 | 0.1 | 13.0 | 2.9 | 15.6 | 18.5 |
| Income Tax Expense | 1.0 | $1.5{ }^{(F)}$ | 2.6 | 0.0 | 2.6 | 3.7 | $1.9{ }^{(J)}$ | 5.6 |
| Non-Controlling Interest | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.4 | 0.0 | 0.4 |
| Net Income Attributable | (0.6) | 10.9 | 10.3 | 0.1 | 10.4 | (1.2) | 13.7 | 12.5 |
| Diluted EPS | (0.01) | 0.20 | 0.18 | 0.00 | 0.19 | (0.02) | 0.24 | 0.22 |
| Diluted Shares Outstanding | 56.2 | 56.2 | 56.2 | 56.2 | 56.2 | 57.4 | 0.0 | 57.4 |
| Pawn Loans Outstanding | 199.1 | 0.0 | 199.1 | 1.5 | 200.6 | 198.5 | 0.0 | 198.5 |
| Inventory, Net | 179.4 | 0.0 | 179.4 | 1.5 | 180.8 | 167.0 | 0.0 | 167.0 |
| Net Earning Assets | 378.4 | 0.0 | 378.4 | 3.0 | 381.4 | 365.5 | 0.0 | 365.5 |

Footnote *- Includes immaterial presentation reclassifications and rounding Footnote (A) Amount includes $\$ 0.3 \mathrm{~m}$ from natural disaster resulting in store and inventory destruction. Footnote (B) Amount includes $\$ 0.6 \mathrm{~m}$ of trade name impairment and minimal gain on FX.
Footnote (C) Amount includes $\$ 2.7 \mathrm{~m}$ of discretionary strategic investment in the development of a digital platform representing start-up costs for the incubation of new strategic ventures not included in our core pawn operations, $\$ 1.7 \mathrm{~m}$ of costs for an acquisition that was ultimately abandoned as a result of due diligence, and $\$ 0.3 \mathrm{~m}$ of board of director search fees.
Footnote (D) Amount includes $\$ 2.0 \mathrm{~m}$ discrete CCV items, $\$ 1.9 \mathrm{~m}$ write-off on expired call option on qualifying RDC equity event, $\$ 0.5 \mathrm{~m}$ asset disposal from store destruction, and minimal gain on FX. Footnote (E) Amount includes $\$ 2.4 \mathrm{~m}$ in net non-cash interest expense regarding our notes receivable \& convertible debt instruments to reflect the underlying cash flows of our investments \& debt. Footnote (F) Amount includes tax impact of items listed above.
Footnote (G) Amount includes $\$ 0.2 \mathrm{~m}$ of acquisition costs. Footnote (H) Amount includes $\$ 11.7 \mathrm{~m}$ impairment of CCV and $\$ 0.2 \mathrm{~m}$ loss on FX .
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footnote (II) Amount includes $\$ 3.5 \mathrm{~m}$ in net non-cash interest expense regarding our notes receivable and convertible debt instruments to reflect the underlying cash flows of our
Footnote (J) Amount includes tax impact of items listed above.

## GAAP to Non-GAAP Reconciliation Q4 - U.S. Pawn*

|  | Actuals |  |  | Prior Year Actuals |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Plus Equals |  |  |  | Plus | Equals |
|  | Base | Discrete Item Adjustments | Adjusted | Base | Discrete liem Adjustments | Adjusted |
| \$ Millions | FY19 | FY19 | FY19 | FY18 | FY18 | FY18 |
| Revenues | 161.6 | (0.0) | 161.6 | 156.7 | 0.0 | 156.7 |
| PSC Revenues | 63.7 | (0.0) | 63.7 | 62.9 | 0.0 | 62.9 |
| Merchandise Gross Profit | 28.2 | $0.3{ }^{\text {(A) }}$ | 28.5 | 31.1 | 0.0 | 31.1 |
| Merchandise Margin | 35\% |  | 35\% | 39\% |  | 39\% |
| Scrap Gross Profit. | 1.8 | 0.0 | 1.8 | 1.5 | 0.0 | 1.5 |
| Scrap Margin | 10\% |  | 10\% | 11\% |  | 11\% |
| Other Revenues, Net | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 |
| Net Revenue | 93.8 | 0.3 | 94.1 | 95.6 | 0.0 | 95.6 |
| Operating Expenses | 68.1 | 0.0 | 68.1 | 66.5 | 0.0 | 66.5 |
| Other Expenses | 0.5 | (0.5) ${ }_{\text {(B) }}$ | 0.0 | 0.0 | 0.0 | 0.0 |
| EBITDA | 25.1 | 0.8 | 26.0 | 29.1 | 0.0 | 29.1 |
| Depreciation and Amortization | 2.9 | 0.0 | 2.9 | 3.5 | 0.0 | 3.5 |
| EBIT | 22.2 | 0.8 | 23.0 | 25.6 | 0.0 | 25.6 |
| Interest | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.1 |
| Profit Before Tax | 22.2 | 0.8 | 23.0 | 25.5 | 0.0 | 25.5 |
| Earning Assets. |  |  |  |  |  |  |
| Pawn Loans Outstanding | 157.4 | 0.0 | 157.4 | 155.0 | 0.0 | 155.0 |
| Inventory, Net | 142.3 | 0.0 | 142.3 | 135.2 | 0.0 | 135.2 |
| Net Earning Assets | 299.7 | 0.0 | 299.7 | 290.1 | 0.0 | 290.1 |

Footnote * - Includes immaterial presentation reclassifications and rounding
Footnote (A) Amount includes $\$ 0.3 \mathrm{~m}$ from natural disaster resulting in store and inventory destruction.
Footnote (B) Amount includes $\$ 0.5 \mathrm{~m}$ asset disposal from store destruction.

## GAAP to Non-GAAP Reconciliation Q4 - Latin America Pawn*

|  | Actuals |  |  |  |  | Prior Year Actuals |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Plus | Equals | Plus | Equals |  | Plus | Equals |
|  | Base | Discrete liem Adjustments | Adjusted Base | Constant Currency Impact | Adjusted Constant Currency | Base | Discrete liem Adjustments | Adjusted |
| \$ Millions | FY19 | FY19 | FY19 | FY19 | FY19 | FY18 | FY18 | FY18 |
| Revenues | 51.3 | 0.0 | 51.3 | 1.1 | 52.4 | 46.5 | 0.0 | 46.5 |
| PSC Revenue | 19.4 | 0.0 | 19.4 | 0.4 | 19.7 | 19.1 | 0.0 | 19.1 |
| Merchandise Gross Profit | 6.7 | 0.0 | 6.7 | 0.2 | 6.9 | 7.7 | 0.0 | 7.7 |
| Merchandise Margin | 25\% |  | 25\% |  | 25\% | 31\% |  | 31\% |
| Scrap Gross Profit | 0.5 | 0.0 | 0.5 | 0.0 | 0.5 | 0.3 | 0.0 | 0.3 |
| Scrap Margin | 9\% |  | 9\% |  | 9\% | 10\% |  | 10\% |
| Other Revenues, Net | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | (0.5) | 0.0 | (0.5) |
| Net Revenue | 26.6 | 0.0 | 26.6 | 0.5 | 27.1 | 26.6 | 0.0 | 26.6 |
| Operating Expenses | 19.5 | (0.6) (A) | 18.9 | 0.4 | 19.2 | 16.7 | 0.0 | 16.7 |
| Other Expenses | (0.3) | (0.0) | (0.3) | 0.2 | (0.1) | (0.1) | 0.0 | (0.0) |
| EBITDA. | 7.4 | 0.6 | 7.8 | (0.0) | 8.0 | 9.9 | 0.0 | 9.9 |
| Depreciation and Amortization | 1.7 | 0.0 | 1.7 | 0.0 | 1.8 | 1.4 | 0.0 | 1.4 |
| EBIT | 5.6 | 0.6 | 6.1 | 0.1 | 6.2 | 8.5 | (0.0) | 8.5 |
| Interest | (0.3) | 0.1 (B) | (0.2) | (0.0) | (0.3) | (0.5) | 0.3 (c) | (0.2) |
| Profit Before Tax | 6.0 | 0.5 | 6.3 | 0.1 | 6.4 | 9.1 | (0.3) | 8.8 |
| Pawn Loans Outstanding | 41.6 | 0.0 | 41.6 | 1.5 | 43.2 | 43.5 | 0.0 | 43.5 |
| Inventory, Net | 37.1 | 0.0 | 37.1 | 1.5 | 38.6 | 31.8 | 0.0 | 31.8 |
| Net Earning Assets | 78.7 | 0.0 | 78.7 | 3.0 | 81.7 | 75.3 | 0.0 | 75.3 |

Footnote * - Includes immaterial presentation reclassifications and rounding
Footnote (A) Amount includes $\$ 0.6 \mathrm{~m}$ of trade name impairment and minimal gain on FX
Footnote (B) Amount includes $\$ 0.1 \mathrm{~m}$ in non-cash interest income regarding our notes receivable to reflect the underlying cash flows of our investments Footnote (C) Amount includes $\$ 0.3 \mathrm{~m}$ in non-cash interest income regarding our notes receivable to reflect the underlying cash flows of our investment

## GAAP to Non-GAAP Reconciliation YTD - Continuing Operations*

|  | Actuals |  |  |  |  | Prior Year Actuals |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Plus Equ | quals | Plus | Equals |  | Plus | Equals |
|  | Base | Discrete Item Adjustments $\quad$ Ad | $\begin{aligned} & \text { Adjusted } \\ & \text { Base } \end{aligned}$ | Constant Currency Impact | Adjusted Constant Currency | Base | Discrete Item Adjustments | Adjusted |
| \$ Millions | FY19 | FY19 | FY19 | FY19 | FY19 | FY18 | FY18 | FY18 |
| Revenues | 847.2 | 3.4 | 850.7 | 4.6 | 855.3 | 812.2 | 0.0 | 812.2 |
| PSC Revenue | 327.4 | (1.1) (A) | 326.3 | 1.8 | 328.1 | 304.6 | 0.0 | 304.6 |
| Merchandise Gross Profit | 155.9 | 4.9 (K) | 160.7 | 0.7 | 161.4 | 161.8 | 0.0 | 161.8 |
| Merchandise Margin | 34\% |  | 35\% |  | 35\% | 37\% |  | 37\% |
| Scrap Gross Profit | 7.5 | 0.0 | 7.5 | 0.0 | 7.5 | 8.5 | 0.0 | 8.5 |
| Scrap Margin | 12\% |  | 12\% |  | 12\% | 14\% |  | 14\% |
| Other Revenues, Net | 3.7 | 0.0 | 3.7 | 0.1 | 3.8 | 6.8 | 0.0 | 6.8 |
| Net Revenue | 494.4 | 3.7 | 498.2 | 2.6 | 500.8 | 481.5 | 0.0 | 481.5 |
| Operating Expenses | 350.6 | ${ }^{(1.0)}$ (B) | 349.6 | 1.8 | 351.5 | 334.8 | (0.1) | 334.7 |
| Corporate Expenses | 63.7 | (10.3) (c) | 53.4 | 0.0 | 53.4 | 53.6 | ${ }^{(0.7)_{(G)}}$ | 53.0 |
| Other Expenses | 25.7 | (30.7) (D) | (5.1) | 0.0 | (5.1) | 1.3 | ${ }^{(6.4)}(\mathrm{H})$ | (5.1) |
| EBITDA | 54.5 | 45.7 | 100.2 | 0.8 | 101.0 | 91.8 | 7.1 | 98.9 |
| Depreciation and Amortization | 28.8 | (0.0) | 28.8 | 0.1 | 28.9 | 25.5 | 0.0 | 25.5 |
| EBIT | 25.7 | 45.7 | 71.4 | 0.6 | 72.1 | 66.3 | 7.1 | 73.5 |
| Interest | 21.6 | (16.7) (E), (K) | (k) 4.9 | (0.0) | 4.8 | 10.8 | ${ }^{(8.4)}{ }_{(1)}$ | 2.3 |
| Profit Before Tax | 4.2 | 62.4 | 66.6 | 0.7 | 67.2 | 55.5 | 15.6 | 71.1 |
| Income Tax Expense | 2.4 | 15.6 (F), (K) | (k) 18.1 | 0.2 | 18.3 | 18.4 | 3.7 (נ) | 22.0 |
| Non-Controlling Interest | (1.2) | 0.0 | (1.2) | 0.0 | (1.2) | (1.0) | 0.0 | (1.0) |
| Net Income Altributable | 3.0 | 46.7 | 49.7 | 0.4 | 50.2 | 38.1 | 11.9 | 50.0 |
| Diluted EPS | 0.05 | 0.84 | 0.88 | 0.01 | 0.90 | 0.66 | 0.20 | 0.85 |
| Diluted Shares Outstanding | 56.0 | 56.0 | 56.0 | 56.0 | 56.0 | 57.9 | 57.9 | 57.9 |
| Pawn Loans Outstanding | 199.1 | 0.0 | 199.1 | 1.5 | 200.6 | 198.5 | 0.0 | 198.5 |

Pawn Loans Outstanding 199.1
Footnote * - Includes immaterial presentation reclassifications and rounding
Footnote (A) Amount includes $\$ 1.1 \mathrm{~m}$ of PSC Revenue for settlement of GPMX PSC-related indemnification claim. Footnote (B) Amount includes $\$ 0.3 \mathrm{~m}$ of acquisition and investment expense and $\$ 0.6 \mathrm{~m}$ in trade name impairment. Footnote (C) Amount includes $\$ 1.8 \mathrm{~m}$ of acquisition expense, $\$ 7.7 \mathrm{~m}$ discretionary strategic investment in the development of a digital platform representing start-up costs for the incubation of new strategic ventures not included in our core pawn operations and $\$ 0.8 \mathrm{~m}$ of costs related to board restructuring and search fees
Footnote (D) Amount includes $\$ 19.7 \mathrm{~m}$ impairment on CCV investment, $\$ 4.9 \mathrm{~m}$ impact from discrete CCV items, $\$ 1.9 \mathrm{~m}$ write-off on expired call option on qualifying RDC equity event, $\$ 3.6 \mathrm{~m}$ asset disposal as a result of Republic Metals Corporation bankruptcy, $\$ 0.3 \mathrm{~m}$ from business deconsolidation and $\$ 0.3 \mathrm{~m}$ in FX gain.
Footnote (E) Amount includes $\$ 15.2 \mathrm{~m}$ in net non-cash interest expense regarding our notes receivable \& convertible debt instruments to reflect the underlying cash flows of our investments \& debt. Footnote (F) Amount includes reversal of FIN 48 - expiration of statute of limitation on uncertain tax positions of $\$ 1.8 \mathrm{~m}$ and tax impact of items listed above.
Footnote (G) Amount includes $\$ 0.7 \mathrm{~m}$ of acquisition related expenses.
Footnote (H) Amount includes $\$ 11.7 \mathrm{~m}$ impairment of CCV, $\$ 5.2 \mathrm{~m}$ litigation credit, nominal gain on FX , and $\$ 0.1 \mathrm{~m}$ of asset disposal related to sold stores
Footnote (I) Amount includes $\$ 8.4 \mathrm{~m}$ in net non-cash interest expense regarding our notes receivable \& convertible debt instruments to reflect the underlying cash flows of our investments \& debt
Footnote ( J ) Amount includes tax impact of items listed above, $\$ 2.8 \mathrm{~m}$ expense for revaluation of deferred tax assets upon tax reform and $\$ 3.3 \mathrm{~m}$ credit for FIN 48 - expiration of statute of limitation
on uncertain tax positions.
Footnote (K) Amount includes $\$ 4.6 \mathrm{~m}$ reduction of merchandise sales (in addition to $\$ 0.3 \mathrm{~m}$ from inventory destruction), 1.5 m interest charge thereon, and a related $\$ 1.8 \mathrm{~m}$ income tax benefit.

## GAAP to Non-GAAP Reconciliation YTD - U.S. Pawn*

|  | Actuals |  |  | Prior Year Actuals |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Plus | Equals |  | Plus | Equals |
|  | Base | Discrete liem Adjustments | Adjusted | Base | Discrete liem Adjustments | Adjusted |
| \$ Millions | FY19 | FY19 | FY19 | FY18 | FY18 | FY18 |
| Revenues | 650.4 | (0.0) | 650.4 | 635.8 | 0.0 | 635.8 |
| PSC Revenues | 248.4 | (0.0) | 248.4 | 237.1 | 0.0 | 237.1 |
| Merchandise Gross Profit | 130.9 | 0.3 (A) | 131.2 | 134.3 | 0.0 | 134.3 |
| Merchandise Margin | 37\% |  | 37\% | 38\% |  | 38\% |
| Scrap Gross Profit. | 6.5 | 0.0 | 6.5 | 7.3 | 0.0 | 7.3 |
| Scrap Margin | 14\% |  | 14\% | 15\% |  | 15\% |
| Other Revenues, Net | 0.2 | 0.0 | 0.2 | 0.3 | 0.0 | 0.3 |
| Net Revenue | 386.0 | 0.3 | 386.3 | 379.0 | 0.0 | 379.0 |
| Operating Expenses | 269.0 | 0.0 | 269.0 | 263.1 | 0.0 | 263.1 |
| Other Expenses | 3.4 | ${ }^{(3.4)}{ }_{\text {(B) }}$ | 0.0 | 0.2 | ${ }^{(0.1)}$ (c) | 0.1 |
| EBITDA | 113.6 | 3.7 | 117.2 | 115.7 | 0.1 | 115.8 |
| Depreciation and Amortization | 11.9 | 0.0 | 11.9 | 12.9 | (0.0) | 12.9 |
| EBIt | 101.7 | 3.7 | 105.4 | 102.8 | 0.1 | 102.9 |
| Interest | (0.0) | 0.0 | (0.0) | 0.1 | 0.0 | 0.1 |
| Profit Before Tax | 101.7 | 3.7 | 105.4 | 102.7 | 0.1 | 102.8 |
| Earning Assets. |  |  |  |  |  |  |
| Pawn Loans Outstanding | 157.4 | 0.0 | 157.4 | 155.0 | 0.0 | 155.0 |
| Inventory, Net | 142.3 | 0.0 | 142.3 | 135.2 | 0.0 | 135.2 |
| Net Earning Assets | 299.7 | 0.0 | 299.7 | 290.1 | 0.0 | 290.1 |

Footnote (A) Amount includes $\$ 0.3 \mathrm{~m}$ from natural disaster resulting in store and inventory destruction.
Footnote (A) Amount includes $\$ 2.9 \mathrm{~m}$ asset disposal as a result of Republic Metals Corporation bankruptcy, and $\$ 0.5 \mathrm{~m}$ asset disposal from store destruction.

## GAAP to Non-GAAP Reconciliation YTD - Latin America Pawn*

|  | Actuals |  |  |  |  | Prior Year Actuals |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Plus Equals |  |  | Plus | Equals | Less |  | Plus | Equals |
|  | Base | Discrete liem Adjustments | Adjusted Base | Constant Currency Impact | Adjusted Constant Currency | Base | Mexico Buy/Sell | Discrete liem Adjustments | Adjusted |
| \$ Millions | FY19 | FY19 | FY19 | FY19 | FY19 | FY18 | FY18 | FY18 | FY18 |
| Revenues | 191.2 | 3.5 | 194.6 | 4.4 | 199.1 | 168.3 | 0.0 | 0.0 | 168.3 |
| PSC Revenue | 79.0 | (1.1) (A) | 77.9 | 1.8 | 79.7 | 67.5 | 0.0 | 0.0 | 67.5 |
| Merchandise Gross Profit | 25.0 | $4.6{ }_{(H)}$ | 29.6 | 0.7 | 30.2 | 27.5 | 0.0 | 0.0 | 27.5 |
| Merchandise Margin | 26\% |  | 29\% |  | 29\% | 31\% | 0\% |  | 31\% |
| Scrap Gross Profit | 1.0 | 0.0 | 1.0 | 0.1 | 1.0 | 1.1 | 0.0 | 0.0 | 1.1 |
| Scrap Margin | 7\% |  | 7\% |  | 7\% | 9\% | 0\% |  | 9\% |
| Other Revenues, Net | 0.2 | 0.0 | 0.2 | 0.0 | 0.2 | 0.1 | 0.0 | 0.0 | 0.1 |
| Net Revenue | 105.2 | 3.5 | 108.6 | 2.5 | 111.2 | 96.2 | 0.0 | 0.0 | 96.2 |
| Operating Expenses | 74.2 | (1.0) (B) | 73.2 | 1.7 | 74.9 | 61.6 | 0.0 | 0.1 | 61.5 |
| Other Expenses | 0.2 | (0.8) (c) | (0.6) | 0.4 | (0.1) | (0.0) | 0.0 | $0.11_{\text {(F) }}^{(\mathrm{E})}$ | 0.1 |
| EBITDA. | 30.8 | 5.2 | 36.0 | 0.4 | 36.4 | 34.6 | 0.0 | (0.0) | 34.6 |
| Depreciation and Amortization | 6.3 | 0.0 | 6.3 | 0.1 | 6.4 | 4.1 | 0.0 | 0.0 | 4.1 |
| EBIT | 24.6 | 5.2 | 29.7 | 0.3 | 30.0 | 30.6 | 0.0 | (0.0) | 30.5 |
| Interest | 0.0 | (0.9) ${ }_{(D), ~(H)}$ | -1) (0.9) | (0.0) | (0.9) | (2.6) | 0.0 | $1.4{ }_{(G)}$ | (1.2) |
| Profit Before Tax | 24.5 | 6.0 | 30.6 | 0.3 | 30.9 | 33.2 | 0.0 | (1.4) | 31.8 |
| Pawn Loans Outstanding | 41.6 | 0.0 | 41.6 | 1.5 | 43.2 | 43.5 | 0.0 | 0.0 | 43.5 |
| Inventory, Net | 37.1 | 0.0 | 37.1 | 1.5 | 38.6 | 31.8 | 0.0 | 0.0 | 31.8 |
| Net Earning Assets | 78.7 | 0.0 | 78.7 | 3.0 | 81.7 | 75.3 | 0.0 | 0.0 | 75.3 |

Footnote * - Includes immaterial presentation reclassifications and rounding
Footnote (A) Amount includes $\$ 1.1 \mathrm{~m}$ of PSC Revenue for settlement of GPMX PSC-related indemnification claim.
Footnote (B) Amount includes $\$ 0.5 \mathrm{~m}$ of acquisition and investment expense and $\$ 0.6 \mathrm{~m}$ of trade name impairment with minimal gain on fx . Footnote (C) Amount includes $\$ 0.8 \mathrm{~m}$ asset disposal as a result of Republic Metals Corporation bankruptcy and minimal gain on fx.
Footnote (D) Amount includes $\$ 0.8 \mathrm{~m}$ in non-cash interest income regarding our notes receivable to reflect the underlying cash flows of our investments. Footnote (E) Amount includes $\$ 0.1 \mathrm{~m}$ in acquisition and investment expense.
Footnote (F) Amount includes $\$ 0.1 \mathrm{~m}$ gain on fx .
$57 C O B$
Footnote (G) Amount includes $\$ 1.4 \mathrm{~m}$ in non-cash interest income regarding our notes receivable to reflect the underlying cash flows of our investments.

## Consolidated Growth FY15-FY19 Reconciliation*

|  | FY15 <br> Full Year | $\begin{array}{r} \text { FY16 } \\ \text { Q1 } \end{array}$ | $\begin{array}{r} \mathrm{FY} 16 \\ \mathrm{Q} 2 \end{array}$ | $\begin{array}{r} \text { FY16 } \\ \text { Q3 } \end{array}$ | $\begin{array}{r} \text { FY16 } \\ \text { Q4 } \end{array}$ | FY16 <br> full Year | $\begin{array}{r} \mathrm{FY} 17 \\ \mathrm{Q} 1 \end{array}$ | $\begin{array}{r} \mathrm{FY} 17 \\ \mathrm{Q} 2 \end{array}$ | $\begin{array}{r} \text { FY17 } \\ \text { Q3 } \end{array}$ | $\begin{array}{r} \text { FY17 } \\ \text { Q4 } \end{array}$ | FY17 <br> Full Year |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Continuing Ops PBT | -65.6 | 5.2 | 10.7 | 3.8 | -19.7 | 0.0 | 13.0 | 13.7 | 8.8 | 7.2 | 42.7 |
| Add Back Net Interest | 16.1 | 4.1 | 3.9 | 3.9 | 4.4 | 16.4 | 2.9 | 3.4 | 3.6 | 5.8 | 15.7 |
| Add Back Deprciation and Amortization | 31.0 | 7.5 | 6.6 | 6.3 | 6.1 | 26.5 | 6.4 | 6.0 | 5.8 | 5.4 | 23.7 |
| Continuing Ops EBITDA | -18.5 | 16.8 | 21.3 | 14.0 | -9.2 | 42.9 | 22.4 | 23.1 | 18.2 | 18.4 | 82.0 |
| Discrete Adjustments | 69.2 | 6.7 | 1.1 | 0.6 | 12.0 | 20.5 | -0.4 | 0.2 | 1.4 | 1.9 | 3.1 |
| Adjusted EBITDA | 50.7 | 23.6 | 22.4 | 14.6 | 2.8 | 63.5 | 21.9 | 23.3 | 19.6 | 20.3 | 85.1 |
| Constant Currency | -2.4 | -0.4 | -0.1 | -0.1 | -0.2 | -0.8 | 0.0 | 0.4 | -0.2 | -0.3 | -0.1 |
| Currency Adjusted Continuing Ops EBITDA | 48.3 | 23.2 | 22.3 | 14.5 | 2.6 | 62.6 | 22.0 | 23.7 | 19.4 | 20.0 | 85.1 |
| Continuing Ops Net Revenue | 403.7 | 112.4 | 108.6 | 100.4 | 106.7 | 428.0 | 112.0 | 109.9 | 105.5 | 108.1 | 435.5 |
| Discrete Adjustments | -2.2 | -0.2 | 0.1 | 0.0 | 0.0 | -0.1 | 0.0 | 0.0 | 0.0 | 0.2 | 0.2 |
| Adjusted Net Revenue | 401.6 | 112.2 | 108.7 | 100.4 | 106.7 | 427.9 | 112.0 | 109.9 | 105.5 | 108.3 | 435.7 |
| Constant Currency | -10.4 | -1.5 | -0.3 | -0.9 | -0.2 | -2.8 | 0.7 | 1.2 | -0.5 | -1.0 | 0.4 |
| Currency Adjusted Continuing Ops Net Revenue | 391.2 | 110.7 | 108.3 | 99.5 | 106.5 | 425.1 | 112.7 | 111.1 | 105.0 | 107.3 | 436.1 |
|  | FY18 | FY18 | FY18 | FY18 | FY18 | FY19 | FY19 | FY19 | FY19 | FY19 |  |
|  | Q1 | Q2 | Q3 | Q4 | Full Year | Q1 | Q2 | Q3 | Q4 | YearTotal |  |
| Continuing Ops PBT | 19.7 | 17.5 | 15.5 | 2.9 | 55.5 | -4.7 | 5.0 | 3.5 | 0.4 | 4.2 |  |
| Add Back Net Interest | 1.6 | 1.6 | 3.0 | 4.6 | 10.8 | 5.5 | 5.5 | 6.7 | 4.0 | 21.6 |  |
| Add Back Deprciation and Amortization | 5.7 | 6.5 | 6.1 | 7.2 | 25.5 | 6.8 | 7.0 | 7.3 | 7.7 | 28.8 |  |
| Continuing Ops EBITDA | 27.0 | 25.5 | 24.7 | 14.7 | 91.8 | 7.6 | 17.5 | 17.4 | 12.1 | 54.5 |  |
| Discrete Adjustments | 0.4 | -0.2 | -5.1 | 12.0 | 7.1 | 22.8 | 6.9 | 6.0 | 10.0 | 45.7 |  |
| Adjusted EBITDA | 27.4 | 25.3 | 19.6 | 26.7 | 98.9 | 30.4 | 24.4 | 23.4 | 22.1 | 100.2 |  |
| Constant Currency | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.4 | 0.2 | 0.0 | 0.2 | 0.8 |  |
| Currency Adjusted Continuing Ops EBITDA | 27.4 | 25.3 | 19.6 | 26.7 | 98.9 | 30.8 | 24.6 | 23.3 | 22.3 | 101.0 |  |
| Continuing Ops Net Revenue | 122.1 | 120.3 | 114.7 | 124.5 | 481.5 | 130.0 | 127.7 | 115.9 | 120.9 | 494.4 |  |
| Discrete Adjustments | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | -1.1 | 4.6 | 0.3 | 3.7 |  |
| Adjusted Net Revenue | 122.1 | 120.3 | 114.7 | 124.5 | 481.5 | 130.0 | 126.6 | 120.4 | 121.1 | 498.2 |  |
| Constant Currency | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 | 0.8 | 0.0 | 0.5 | 2.6 |  |
| Currency Adjusted Continuing Ops Net Revenue | 122.1 | 120.3 | 114.7 | 124.5 | 481.5 | 131.3 | 127.4 | 120.4 | 121.7 | 500.8 |  |

## Pawn Businesses FY16-FY19 Reconciliation*

|  | FY16 | FY16 | FY16 | FY16 |  | FY17 | FY17 | FY17 | FY17 |  | FY18 | FY18 | FY18 | FY18 |  | FY19 | FY19 | FY19 | FY19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| U.S. Pawn PBT | 28.8 | 29.7 | 20.2 | 21.3 | 100.0 | 27.2 | 29.8 | 23.9 | 22.8 | 103.6 | 27.8 | 28.2 | 21.3 | 25.5 | 102.7 | 27.4 | 28.4 | 23.6 | 22.2 | 101.7 |
| Add Back Net Interest | 0.1 | 0.0 | (0.0) | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | (0.0) | 0.0 | (0.0) | 0.1 | 0.1 | 0.0 | 0.0 | (0.0) | 0.0 | (0.0) |
| Add Back Deprciation and Amortization | 3.6 | 3.0 | 2.9 | 2.8 | 12.2 | 2.6 | 2.7 | 2.2 | 2.7 | 10.2 | 2.8 | 3.5 | 3.0 | 3.5 | 12.9 | 3.0 | 3.0 | 2.9 | 2.9 | 11.9 |
| u.s. Pawn Ebitda | 32.4 | 32.8 | 23.1 | 24.1 | 112.3 | 29.8 | 32.4 | 26.1 | 25.5 | 113.8 | 30.6 | 31.7 | 24.3 | 29.1 | 115.7 | 30.5 | 31.4 | 26.6 | 25.1 | 113.6 |
| Discrete Adjustments | 0.9 | 0.1 | 0.0 | 0.0 | 1.0 | 0.0 | 0.0 | 0.0 | 1.2 | 1.2 | 0.3 | (0.2) | 0.0 | 0.0 | 0.1 | 2.9 | 0.0 | 0.0 | 0.8 | 3.7 |
| Adjusted U.S.Pawn EBITDA | 33.3 | 32.9 | 23.1 | 24.1 | 113.4 | 29.8 | 32.4 | 26.1 | 26.7 | 115.0 | 30.9 | 31.5 | 24.3 | 29.1 | 115.8 | 33.3 | 31.4 | 26.6 | 26.0 | 117.2 |
|  | FY16 | FY16 | FY16 | FY16 | FY16 | FY17 | FY17 | FY17 | FY17 | FY17 | FY18 | FY18 | FY18 | FY18 | FY18 | FY19 | FY19 | FY19 | FY19 | FY19 |
|  | Q1 | Q2 | Q3 | Q4 | Full Year | Q1 | Q2 | Q3 | Q4 | Full Year | Q1 | Q2 | Q3 | Q4 | Full Year | Q1 | Q2 | Q3 | Q4 | Full Year |
| U.S. Pawn Net Revenue | 96.9 | 94.6 | 85.7 | 92.0 | 369.3 | 97.1 | 96.0 | 89.7 | 91.3 | 374.0 | 96.8 | 97.0 | 89.6 | 95.6 | 379.0 | 101.3 | 98.9 | 92.0 | 93.8 | 386.0 |
| Discrete Adjustments | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.3 | 0.3 |
| Adjusted U.S.Pawn Net Revenue | 96.9 | 94.6 | 85.7 | 92.0 | 369.3 | 97.1 | 96.0 | 89.7 | 91.5 | 374.3 | 96.8 | 97.0 | 89.6 | 95.6 | 379.0 | 101.3 | 98.9 | 92.0 | 94.1 | 386.3 |
|  | FY16 | FY16 | FY16 | FY16 | FY16 | FY17 | FY17 | FY17 | FY17 | FY17 | FY18 | FY18 | FY18 | FY18 | FY18 | FY19 | FY19 | FY19 | FY19 | FY19 |
|  | Q1 | Q2 | Q3 | Q4 | Full Year | Q1 | Q2 | Q3 | Q4 | Full Year | Q1 | Q2 | Q3 | Q4 | Full Year | Q1 | Q2 | Q3 | Q4 | Full Year |
| Latin America PBT | 1.4 | 2.1 | 2.7 | 2.0 | 8.2 | 4.2 | 3.2 | 5.2 | 5.7 | 18.2 | 8.6 | 6.8 | 8.7 | 9.1 | 33.2 | 6.8 | 9.5 | 2.1 | 5.8 | 24.1 |
| Remove Buy/Sell Loss | 1.4 | 1.1 | 0.9 | 0.9 | 4.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Add Back Net interest | 0.0 | 0.0 | 0.0 | (0.0) | 0.1 | (0.1) | (0.3) | (0.5) | (1.0) | (1.9) | (0.6) | (0.8) | (0.7) | (0.5) | (2.6) | (0.4) | (0.4) | 1.1 | (0.3) | 0.0 |
| Add Back Deprciation and Amortization | 0.8 | 0.7 | 0.7 | 0.7 | 2.9 | 0.6 | 0.7 | 0.6 | 0.8 | 2.7 | 0.8 | 0.9 | 1.0 | 1.4 | 4.1 | 1.4 | 1.5 | 1.6 | 1.7 | 6.3 |
| Latin America EBITDA | 3.6 | 4.0 | 4.3 | 3.5 | 15.4 | 4.7 | 3.5 | 5.4 | 5.4 | 19.0 | 8.8 | 7.0 | 8.9 | 9.9 | 34.6 | 7.8 | 10.6 | 4.8 | 7.2 | 30.4 |
| Discrete Adjustments | 0.0 | (0.0) | (0.0) | (0.0) | (0.0) | 0.0 | (0.0) | (0.0) | 0.0 | (0.0) | (0.0) | 0.0 | 0.0 | (0.0) | (0.0) | 1.7 | (1.8) | 4.6 | 0.6 | 5.2 |
| Constant Currency Impact | (0.4) | (0.1) | (0.3) | (0.1) | (0.9) | 0.2 | 0.3 | (0.2) | (0.3) | (0.0) | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.4 | 0.3 | (0.0) | 0.2 | 0.9 |
| Adjusted Latin America EBITDA | 3.2 | 3.8 | 4.0 | 3.5 | 14.5 | 5.0 | 3.7 | 5.1 | 5.1 | 18.9 | 8.8 | 7.0 | 8.9 | 9.9 | 34.6 | 10.0 | 9.1 | 9.4 | 8.0 | 36.4 |
|  | FY16 | FY16 | FY16 | FY16 | FY16 | FY17 | FY17 | FY17 | FY17 | FY17 | FY18 | FY18 | FY18 | FY18 | FY18 | FY19 | FY19 | FY19 | FY19 | FY19 |
|  | Q1 | Q2 | Q3 | Q4 | full Year | Q1 | Q2 | Q3 | Q4 | Full Year | Q1 | Q2 | Q3 | Q4 | Full Year | Q1 | Q2 | Q3 | Q4 | full Year |
| Latin America Net Revenue | 13.7 | 12.4 | 12.9 | 12.9 | 51.9 | 13.4 | 12.4 | 14.3 | 15.3 | 55.5 | 23.8 | 22.0 | 23.9 | 26.6 | 96.2 | 27.5 | 28.0 | 23.2 | 26.6 | 105.2 |
| Remove Buy/Sell Impact | (0.2) | 0.1 | (0.0) | (0.0) | (0.1) | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Discrete Adjustments | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | (1.1) | 4.6 | 0.0 | 14.5 |
| Constant Currency Impact | (1.6) | (0.5) | (0.9) | (0.2) | (3.1) | 0.6 | 1.1 | (0.6) | (0.9) | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 | 0.8 | (0.0) | 0.5 | 6.0 |
| Adjusted Latin America Net Revenue | 11.9 | 12.0 | 12.0 | 12.8 | 48.7 | 14.0 | 13.5 | 13.8 | 14.4 | 55.7 | 23.8 | 22.0 | 23.9 | 26.6 | 96.2 | 28.7 | 27.7 | 27.7 | 27.1 | 111.2 |

Latin America Same Store PLO Growth

GAAP
Constant Currency

| $24 \%$ | $0 \%$ | $1 \%$ | $-1 \%$ | $-3 \%$ | $14 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- |

## Constant Currency

In addition to the financial information prepared in conformity with accounting principles generally accepted in the United States ("GAAP"), we provide certain other non-GAAP financial information on a constant currency basis ("constant currency"). We use constant currency results to evaluate our Latin America Pawn operations, which are denominated primarily in Mexican pesos and other Latin American currencies. We believe that presentation of constant currency results is meaningful and useful in understanding the activities and business metrics of our Latin America Pawn operations and reflect an additional way of viewing aspects of our business that, when viewed with GAAP results, provide a more complete understanding of factors and trends affecting our business. We provide non-GAAP financial information for informational purposes and to enhance understanding of our GAAP consolidated financial statements. We use this non-GAAP financial information to evaluate and compare operating results across accounting periods. Readers should consider the information in addition to, but not instead of or superior to, our financial statements prepared in accordance with GAAP. This non-GAAP financial information may be determined or calculated differently by other companies, limiting the usefulness of those measures for comparative purposes. Constant currency results reported herein are calculated by translating consolidated balance sheet and consolidated statement of operations items denominated in local currency to U.S. dollars using the exchange rate from the prior-year comparable period, as opposed to the current period, in order to exclude the effects of foreign currency rate fluctuations. We used the end-of-period rate for balance sheet items and the average closing daily exchange rate on a monthly basis during the appropriate period for statement of operations items. The end-of-period and approximate average exchange rates for each applicable currency as compared to U.S. dollars as of and for the three and twelve months ended September 30, 2019 and 2018 were as follows:


Our statement of operations constant currency results reflect the monthly exchange rate fluctuations and so are not directly calculable from the above rates. Constant currency results, where presented, also exclude the foreign currency gain or loss.


[^0]:    ${ }^{1}$ Accomplishments in F4Q19 on this slide unless otherwise stated.
    Amounts in this presentation are continuing operations only and comparisons are relative to same period in prior year unless otherwise stated.
    Amounts in this presentation are adjusted for discrete items and constant currency unless otherwise identified.
    EZCORP Same Store amounts in this presentation exclude pawn stores acquired unless outstanding for the entire periods presented.
    See "EZCORP GAAP Results" in "Additional Information" and "GAAP to Non-GAAP Reconciliation."

[^1]:    ${ }^{1}$ Accomplishments in F4Q19 on this slide unless otherwise stated
    Amounts in this presentation are continuing operations only and comparisons are relative to same period in prior year unless otherwise stated. Amounts in this presentation are adjusted for discrete items and constant currency unless otherwise identified, and reflect the correction of immaterial errors in prior periods, as discussed in the footnotes to the annual report on Form 10-K. EZCORP Same Store amounts in this presentation exclude pawn stores acquired unless outstanding for the entire periods presented. See

