## EZCORP

## Growth Through Superior Customer Experience

First Quarter Fiscal 2020 Earnings
February 3, 2020

## Preliminary Statements

## Forward Looking Statements

This document contains certain forward-looking statements. These statements are based on the company's current expectations as to the outcome and timing of future events. All statements, other than statements of historical facts, that address activities or results that the company plans, expects, believes, projects, estimates or anticipates will, should or may occur in the future are forward-looking statements. Actual results for future periods may differ materially from those expressed or implied by these forward-looking statements due to a number of uncertainties and other factors, including operating risks, liquidity risks, legislative or regulatory developments, market factors and current or future litigation. For a discussion of these and other factors affecting the company's business and prospects, see the company's annual, quarterly and other reports filed with the Securities and Exchange Commission. The company undertakes no obligation to update or revise forward-looking statements to reflect changed assumptions, the occurrence of unanticipated events or changes to future operating results over time.

## Other Available Information

This information should be read in conjunction with, and not in lieu of, the company's annual, quarterly and other reports filed with the Securities and Exchange Commission. Those reports contain important information about the company's business and performance, including financial statements prepared in accordance with U.S. generally accepted accounting principles (GAAP), as well as a description of the important risk factors that may materially and adversely affect our business, financial condition or results of operations.

## Adjusted Information

Unless other specified, all amounts in this presentation reflect certain non-GAAP adjustments for various discrete items and constant currency. For a discussion of the comparable GAAP amounts, see "EZCORP GAAP Results" and "GAAP to Non-GAAP Reconciliation" in the Appendix.

## Market Comparisons

All market comparisons are based on available information from similar publicly traded companies.

## Defined Terms

See Appendix for definition of terms and acronyms used in this presentation.

## Agenda

I. Strategic Initiatives Progress Report
II. F1Q20 Highlights
III. Financial Highlights
A. Consolidated
B. US Pawn
C. Latin America Pawn
IV. Appendix

EZCORP

## Strategic Initiatives Progress Report

## INITIATIVES

## RECENT ACCOMPLISHMENTS ${ }^{1}$

Best at Serving Customers' Need for Cash

- Pawn service charge (PSC) revenue up $5 \%$ in LatAm and flat in US
- Same store sales up $16 \%$ in LatAm and up $1 \%$ in US
- All stores in US and Mexico on new Point of Sale (POS) with $100 \%$ system and network availability during Q1
- Operations expense down 1\% on 2\% larger store count


## Geographic Expansion/Diversification

$$
\text { - Opened } 21 \text { net new stores in LatAm in last twelve months }
$$

- Opened 4 new stores in F1 Q20
- 9 stores currently in construction
- Plan to open approximately 40 new stores in LatAm in F2020
- Remain disciplined on strategic and financial criteria

Digital Engagement/ Data Plafforms

- Leveraging functionality in new POS to improve lending decisions, customer experience and loan redemption rates
- Lana digital platform introduced in select stores in FL in Dec 2019
- Lana results are now reflected in current and prior-year adjusted results

Effective Capital Mgmt.
Driving Long-Term
Shareholder Value

- Repurchased 142 K shares for $\$ 963 \mathrm{~K}$ in F1 Q20
- Program-to-date through $2 / 3 / 20$, repurchased $\sim 415 \mathrm{k}$ shares for $\sim \$ 2.7 \mathrm{~m}$
- $\$ 143 \mathrm{~m}$ cash balance at $12 / 31 / 19$
- Net debt leverage ratio of $1.7 x$ at $12 / 31 / 19$

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## F1Q20 Highlights

KEY THEMES

## QUARTERLY HIGHLIGHTS

## Revenue Growth

- Total revenue up $3 \%$ year-over-year driven by record high revenues in the pawn business.
- PSC up $1 \%$ reflects increasing loan portfolio efficiency / yield
- Merchandise sales up $5 \%$ and US aged general merchandise improved $23 \% \mathrm{Y} / \mathrm{Y}$; lower margin a result of aged inventory liquidation


## Strong Latin America Performance

- LatAm total revenue up $13 \% \mathrm{Y} / \mathrm{Y}$
- Merchandise sales up 18\%; margin down 307 bps to move through aging general merchandise
- PSC increased $5 \%$ on a $1 \%$ increase in PLO at quarter-end; monthly PLO yield up 80 bps (74 bps on a GAAP basis), reflecting focus on quality lending
- F1Q20 EPS of $\$ 0.16$ vs. $\$ 0.28$ in F1Q19
- PLO and resulting PSC impacted by social welfare programs in Mexico

Long-Term Focus on Expense/Inventory Management

- Long-term focus on increasing Return on Earning Assets and optimizing inventory levels pressures sales margins short-term
- Ongoing investments in infrastructure to provide best-in-class customer experience - no system downtime in Q1


## Long-Term EBIIDA Growih/Margins

## Recent De Novo Store Openings Expected to Drive EBITDA Growth



## Long-Term Growth

17\% CAGR (F2016-F2019)

## Consistent EBITDA

1\% CAGR (F2016-F2019)

## Growth Market

36\% CAGR (F2016-F2019)

## Financial Highlights - F1Q20 Consolidaied

- PLO balance of \$194m up slightly Y/Y
- PSC up $1 \%$ to $\$ 84.3 m$ reflecting a higher yield for the quarter
- Merchandise sales grew 5\%
- Same store sales growth (SSSG) of $3 \%$
- Total inventory increase of $6 \%$ inclusive of de novo growth and GM expansion in Latin America
- Lower merchandise margins reflect liquidation of aged inventory
- F1Q20 EBITDA down Y/Y primarily reflecting new stores, lower sales gross profits and higher corporate expenses - labor, cloud computing costs, and professional fees



MERCHANDISE MARGINS




PAWN SERVICE CHARGES

MERCHANDISE SALES

CONSOLIDATED EBITDA


## Financial Highlights - US Pawn

- Quarter-end PLO/store of \$303k (GAAP)
- PSC about flat $\mathrm{Y} / \mathrm{Y}$ as a slightly higher yield mostly offset a modestly lower average PLO balance for the quarter
- Ending PLO up \$0.2m
- Same store and total merchandise sales up $1 \%$ Y/Y
- Merchandise margin dip reflects liquidation in aged inventory
- Aged GM inventory improved to $7 \%$ vs. $9 \%$ at $12 / 31 / 18$
- Aged GM down $23 \%$ Y/Y
- Operating expenses held flat to prior year
- F1Q20 EBITDA down Y/Y primarily reflecting lower merchandise sales gross profits

PAWN LOANS OUTSTANDING



## MERCHANDISE MARGINS



PAWN SERVICE CHARGES



US PAWN EBITDA


## Financial Highlights - Latin America Pawn

- PLO up $1 \%$ to $\$ 39.2 \mathrm{~m}$
- Same Store PLO down $1 \%$ largely reflecting recently introduced social welfare programs in Mexico
- PSC up $5 \%$ to $\$ 20.2 m$
- Improved yield from refined lending guidance in POS2
- Merchandise sales grew $18 \%$
- SSSG of $16 \%$
- Inventory up $16 \%$ as newer stores continue to expand GM business
- Merchandise margin declined 300 bps; focus on optimizing LTVs to drive long-term inventory yield improvement
- EBITDA down slightly Y/Y primarily reflecting new store drag and higher OpEx
- Increasing store wages and rent from storefront growth and inflation
- New licensing requirements



MERCHANDISE SALES


MERCHANDISE MARGINS


LATAM PAWN EBITDA


## Appendix

## Profft Impacted By Discrete liems and Discretionary Growth Investments

## EZCORP GAAP Results

| \$ Millions | Q1 |  | \% $\triangle$ |
| :---: | :---: | :---: | :---: |
|  | FY20 | FY19 | B/(W) |
| Pawn Loans Outstanding | \$195.6 | \$194.0 | 1\% |
| Total Revenue | \$222.4 | \$215.7 | $3 \%$ |
| Net Revenue | \$130.1 | \$130.0 | 0\% |
| Equity in Net Income Investments | \$(5.9) | \$(1.1) | NM |
| Operations Expenses | \$90.6 | \$90.9 | 0\% |
| Corporate Expenses | \$17.5 | \$13.2 | (33)\% |
| Other (Income)/Expense | \$0.8 | \$17.3 | 95\% |
| EBITDA | \$15.2 | \$7.6 | 100\% |
| Depreciation/Amortization | \$7.7 | \$6.8 | (13)\% |
| Interest Expense, Net | \$4.4 | \$5.5 | 20\% |
| Profit Before Tax | \$3.0 | \$ (4.7) | NM |
| Income Taxes | \$1.8 | \$(1.1) | NM |
| Non-Controlling Interest | \$- | \$(0.5) | NM |
| Continuing Ops Net Income Attributable | \$1.3 | \$ (3.2) | NM |
| Continuing Ops Diluted EPS | 0.02 | \$ (0.06) | NM |

> | Revenue growth driven by $7 \%$ increase in |
| :--- |
| LatAm pawn service charges on a GAAP basis. |
| CCV (Cash Converters International) results |
| reflect EZCORP's $\$ 7.1 \mathrm{~m}$ portion of a recent |
| class action settlement ( $\$ 10.1 \mathrm{~m}$, net of $\$ 3.0 \mathrm{~m}$ |
| tax benefit) |
| $\begin{array}{l}\text { Corporate expense includes approximately } \\ \$ 2.0 m ~ n o t ~ r e f l e c t i v e ~ o f ~ f o r w a r d ~ r u n ~ r a t e, ~ a n d ~\end{array}$ |
| higher technology costs to enhance network |
| capacity and transaction speeds. |
| F1Q19 includes $\$ 13.3 \mathrm{~m}$ impairment of |
| investment in CCV and $\$ 3.0 \mathrm{~m}$ settlement |

## Decrease in net interest expense from June

 2019 repayment of $\$ 195 \mathrm{~m}$ cash convertible notes offset by lower interest income on decreasing balance of note receivable arising from the FY16 sale of Grupo Finmart.FY20 EPS impacted by $\$ 7.1 \mathrm{~m}$ CCV settlement. FY19 EPS impacted by CCV impairment and other discrete items
$N M=$ not meaningful.

## Solid PLO and Revenue Growth

## EZCORP Continuing Operations Adjusted Results

| \$ Millions | Q1 |  | \% $\triangle$ |
| :---: | :---: | :---: | :---: |
|  | FY20 | FY19 | B/(W) |
| Pawn Loans Outstanding | \$194.4 | \$194.0 | 0\% |
| Total Revenue | \$221.1 | \$215.7 | $3 \%$ |
| Net Revenue | \$129.4 | \$130.0 | (1)\% |
| Equity in Net Income Investments | \$1.2 | \$1.9 | (37)\% |
| Operations Expenses | \$90.2 | \$90.7 | 1\% |
| Corporate Expenses | \$17.5 | \$13.0 | (34)\% |
| Other (Income)/Expenses | \$0.2 | \$(0.1) | NM |
| EBITDA | \$22.7 | \$28.3 | (20)\% |
| Depreciation/Amortization | \$7.7 | \$6.8 | (12)\% |
| Interest Expense, Net | \$1.5 | \$1.2 | (25)\% |
| Profit Before Tax | \$13.5 | \$20.2 | (33)\% |
| Income Taxes | \$4.3 | \$5.2 | 17\% |
| Non-Controlling Interest | \$0.0 | \$(0.5) | NM |
| Continuing Ops Net Income Attributable | \$9.2 | \$15.5 | (41)\% |
| Adjusted Continuing Ops Diluted EPS | \$0.16 | \$0.28 | (43)\% |

High per store loan balances reflect focus on meeting customers' needs

Q1 revenue growth driven by Lat Am on a $5 \%$ increase in pawn service charges and an $18 \%$ increase in sales, offset by lower sales margin in the US and Lat Am reflecting efforts to reduce aged general merchandise.

Operations expense management reflected in decrease from prior year costs

Corporate expense includes approximately $\$ 2.0 \mathrm{~m}$ not reflective of forward run rate and higher technology costs to enhance network capacity and transaction speeds.

F1Q20 EBITDA down Y/Y primarily reflecting higher corporate expenses, lower sales margins

FY19 EPS impacted by $\$ 2.0 \mathrm{~m}$ of corporate costs not expected to continue and lower merchandise sales gross profit, offset by lower taxes and operations expense

## Social Welfare Programs in Mexico

## WHAT

- Various social programs benefitting different cohorts (i.e., elderly, people with disabilities, farmers, working parents, small business owners, etc.)
- Benefits span various dollar amounts/payments
- Mostly direct cash payments on debit cards administered through a government bank
- Announced in December 2018
- Staggered/gradual launch dates in 2019
- All programs currently in place


## POTENTIAL IMPACT

- Difficult to accurately quantify financial impact given broad scope of programs/recipients and limited disclosures
- No end date announced on most programs


## Convertible Senior Notes Potential EPS Dilution

The following is provided for purposes of calculating the potentially dilutive shares to be included in accounting for diluted EPS at a hypothetical conversion price of $\$ 10.00$ on the convertible notes due 2024, and $\$ 15.90$ on the convertible notes due 2025:

Convertible Senior Notes Due 2024 and 2025

|  |  | Estimated Incremental Dilutive Shares for Period <br> Convertible <br> Senior Notes <br> Average Share <br> Price for Period | Convertible <br> Senior Notes <br> Due 2024 |  |
| :--- | ---: | ---: | ---: | ---: |
| $\$$ | 10.00 | - |  | Total |
| $\$$ | 11.00 | $1,306,818$ | - | - |
| $\$$ | 12.00 | $2,395,833$ | - | $1,306,818$ |
| $\$$ | 13.00 | $3,317,308$ | - | $2,395,833$ |
| $\$$ | 14.00 | $4,107,143$ | - | $3,317,308$ |
| $\$$ | 15.00 | $4,791,667$ | - | $4,107,143$ |
| $\$$ | 16.00 | $5,390,625$ | - | $4,791,667$ |
| $\$$ | 17.00 | $5,919,118$ | 67,807 | $5,458,432$ |
| $\$$ | 18.00 | $6,388,889$ | 701,998 | $6,621,116$ |
| $\$$ | 19.00 | $6,809,211$ | $1,265,723$ | $7,654,612$ |
| $\$$ | 20.00 | $7,187,500$ | $2,224,057$ | $9,411,557$ |
| $\$$ | 21.00 | $7,529,762$ | $2,634,771$ | $10,164,533$ |
| $\$$ | 22.00 | $7,840,909$ | $3,008,148$ | $10,849,057$ |
| $\$$ | 23.00 | $8,125,000$ | $3,349,057$ | $11,474,057$ |
| $\$$ | 24.00 | $8,385,417$ | $3,661,557$ | $12,046,974$ |
| $\$$ | 25.00 | $8,625,000$ | $3,949,057$ | $12,574,057$ |

At higher share prices, there is a potential for further increase in dilution
In July 2017, we issued $\$ 143.75$ million aggregate principal amount of $2.875 \%$ convertible senior notes due 2024 and in May 2018 we issued $\$ 172.5$ million aggregate principal amount of $2.375 \%$ convertible senior notes due 2025. The notes are convertible into cash or shares of our Class A non-voting common stock, or any combination thereof, at our option subject to satisfaction of certain conditions and during certain periods, based on:

- Notes due 2024 - an initial conversion rate of 100 shares per $\$ 1,000$ principal amount of notes (equivalent to an initial conversion price of $\$ 10.00$ per share)
- Notes due 2025 - an initial conversion rate of 62.8931 shares per $\$ 1,000$ principal amount of notes (equivalent to an initial conversion price of $\$ 15.90$ per share)

We have included in the table an estimate of the incremental shares we would need to include in our calculation of fully diluted EPS using the treasury stock method of accounting, at a range of assumed average share prices during any period in which the convertible notes due 2024 and 2025, respectively, are outstanding. This method of accounting assumes settlement of the conversion premium in shares even though the company could opt to settle only in cash, eliminating share dilution.

EZCORP

## Definition of Terms

| PLO | Pawn loan outstanding |
| :--- | :--- |
| PSC | Pawn service charges |
| LatAm | Latin America, including Mexico, Central America and South <br> America |
| POS2 | Second generation point-of-sale system |
| SSLG | Same store loan growth (stores open the entirety of <br> comparable periods) |
| SSSG | Same store sales growth (stores open the entirety of <br> comparable periods) |
| CAGR | Compound annual growth rate |
| GM | General merchandise (non-jewelry) |
| Net Debt | Net debt divided by adjusted EBITDA for the trailing twelve <br> months |
| Leverage Ratio | Free cash flow |
| FCF | Cash Converters International Limited, a publicly-traded <br> company based in Australia, in which EZCORP holds a <br> minority interest |
| CCV |  |

## Definition of Terms, Continued

$$
\begin{aligned}
& \text { Monthly PLO Yield }=\frac{\left(\frac{\text { pawn service charges }}{\text { days in period }}\right) \times 365}{\text { average PLO }} / 12 \\
& \text { Inventory Yield }=\frac{\left(\frac{\text { sales gross profit }}{\text { days in period }}\right) \times 365}{\text { average net inventory }} \\
& \begin{aligned}
\text { Return on Earning } \\
\text { Assets }
\end{aligned}=\frac{\left(\frac{\text { sales gross profit + PSC }}{\text { average net inventory + average PLO }}\right) \times 365}{\left(\frac{\text { total cost of sales }}{\text { days in period }}\right) \times 365} \\
& \text { Inventory Turnover }=\frac{\text { average net inventory }}{\text { EBITDA Margin }}=\frac{\frac{\text { EBlIDA }}{\text { net revenve }}}{}
\end{aligned}
$$

## GAAP to Non-GAAP Reconciliation

In addition to the financial information prepared in conformity with generally accepted accounting principles in the United States of America ("GAAP"), we provide certain other financial information that is adjusted to exclude the impact of restructuring and restatement charges and other discreet items and to reflect the results of our Latin America Pawn operations on a constant currency basis. We believe that presentation of the non-GAAP financial information is meaningful and useful in evaluating and comparing our operating results across accounting periods and understanding the operating and financial performance of our business. We believe that the non-GAAP financial information reflects an additional way of viewing aspects of our business that, when viewed with our GAAP results, provides a more complete understanding of factors and trends affecting our business. We provide non-GAAP financial information for informational purposes and to enhance understanding of our GAAP consolidated financial statements.

You should consider the non-GAAP information in addition to, but not instead of or superior to, our results prepared in accordance with GAAP. Non-GAAP financial information may be determined or calculated differently by other companies, limiting the usefulness of that information for comparative purposes.

## GAAP to Non-GAAP Reconciliation Q1 - Continuing Operations*

|  | Actuals |  |  |  |  | Prior Year Actuals |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Plus | Equals | Plus | Equals |  | Plus | Equals |
|  | Base | $\begin{array}{r} \text { Discrete } \\ \text { Item } \\ \text { Adjustments } \end{array}$ | Adjusted Base | Constant Currency Impacł | Adjusted <br> Constant <br> Currency | Base | Discrete Item Adjustments | Adjusted |
| \$ Millions | FY20 | FY20 | FY20 | FY20 | FY20 | FY19 | FY19 | FY19 |
| Revenues | 222.4 | 0.0 | 222.4 | (1.3) | 221.1 | 215.7 | 0.0 | 215.7 |
| PSC Revenue | 84.7 | 0.0 | 84.7 | (0.4) | 84.3 | 83.5 | 0.0 | 83.5 |
| Merchandise Gross Profit | 42.7 | 0.0 | 42.7 | (0.2) | 42.4 | 43.9 | 0.0 | 43.9 |
| Merchandise Margin | 34\% |  | 34\% |  | 34\% | 36\% |  | 36\% |
| Scrap Gross Profit | 1.8 | 0.0 | 1.8 | 0.0 | 1.8 | 1.2 | 0.0 | 1.2 |
| Scrap Margin | 19\% |  | 19\% |  | 19\% | 13\% |  | 13\% |
| Other Revenues, Net | 0.9 | 0.0 | 0.9 | (0.0) | 0.9 | 1.4 | 0.0 | 1.4 |
| Net Revenue | 130.1 | 0.0 | 130.1 | (0.7) | 129.4 | 130.0 | 0.0 | 130.0 |
| Operating Expenses | 90.6 | 0.0 | 90.6 | (0.4) | 90.2 | 90.9 | (0.2) (D) | 90.7 |
| Corporate Expenses | 17.5 | (0.0) | 17.5 | 0.0 | 17.5 | 13.2 | (0.1) (E) | 13.0 |
| Other Expenses | 6.7 | (7.7) ${ }^{(A)}$ | (1.0) | 0.0 | (1.0) | 18.4 | ${ }^{(20.4)}{ }_{\text {(F) }}$ | (2.0) |
| EBIIDA | 15.2 | 7.7 | 22.9 | (0.3) | 22.7 | 7.6 | 20.7 | 28.3 |
| Depreciation and Amortization | 7.7 | 0.0 | 7.7 | (0.0) | 7.7 | 6.8 | 0.0 | 6.8 |
| EBIT | 7.5 | 7.7 | 15.2 | (0.2) | 15.0 | 0.7 | 20.7 | 21.5 |
| Interest | 4.5 | $(3.0)^{(B)}$ | 1.5 | 0.0 | 1.5 | 5.5 | (4.2) (G) | 1.2 |
| Profit Before Tax | 3.0 | 10.6 | 13.7 | (0.2) | 13.4 | (4.7) | 24.9 | 20.2 |
| Income Tax Expense | 1.8 | $2.6{ }^{\text {(C) }}$ | 4.4 | (0.1) | 4.3 | (1.1) | 6.3 (H) | 5.2 |
| Non-Controlling Interest | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | (0.5) | 0.0 | (0.5) |
| Net Income Attributable | 1.3 | 8.0 | 9.3 | (0.1) | 9.2 | (3.2) | 18.7 | 15.5 |
| Diluted EPS | 0.02 | 0.15 | 0.17 | (0.00) | 0.16 | (0.06) | 0.34 | 0.28 |
| Diluted Shares Outstanding | 55.7 | 55.7 | 55.7 | 55.7 | 55.7 | 55.0 | 0.0 | 55.0 |
| Pawn Loans Outstanding | 195.6 | 0.0 | 195.6 | (1.2) | 194.4 | 194.0 | 0.0 | 194.0 |
| Inventory, Net | 187.4 | 0.0 | 187.4 | (1.1) | 186.2 | 175.4 | 0.0 | 175.4 |
| Net Earning Assets | 383.0 | 0.0 | 383.0 | (2.3) | 380.7 | 369.4 | 0.0 | 369.4 |

Footnote * - Includes immaterial presentation reclassifications and rounding
Footnote (A) Amount includes $\$ 7.1 \mathrm{~m}$ impact on CCV earnings from litigation settlement and $\$ 0.6 \mathrm{~m}$ of impact from termination of a non-core software project.
Footnote (B) Amount includes $\$ 3.0 \mathrm{~m}$ in net non-cash interest expense regarding our notes receivable \& convertible debt instruments to reflect the underlying cash flows of our investments \& debt.
ootnote (C) Amount includes tax impact of items listed above
Footnote (D) Amount includes $\$ 0.2 \mathrm{~m}$ of acquisition and investment expense.
Footnote (E) Amount includes $\$ 0.1 \mathrm{~m}$ of acquisition expense.
Footnote (F) Amount includes $\$ 13.3 \mathrm{~m}$ impairment on $C C V$ investment, $\$ 2.9 \mathrm{~m}$ impact on CCV earnings from litigation settlement, $\$ 4.4 \mathrm{~m}$ reserve on exposure to Republic Metals Corporation ankruptcy, and $\$ 0.2 \mathrm{~m}$ in FX gain.
Footnote (G) Amount includes $\$ 4.2 \mathrm{~m}$ in net non-cash interest expense regarding our notes receivable and convertible debt instruments to reflect the underlying cash flows of our

## GAAP to Non-GAAP Reconciliation Q1 - U.S. Pawn*

|  | Actuals |  |  | Prior Year Actuals |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Plus | Equals |  | Plus | Equals |
|  | Base | Discrete liem Adjustments | Adjusted | Base | Discrete liem Adjustments | Adjusted |
| \$ Millions | FY20 | FY20 | FY20 | FY19 | FY19 | FY19 |
| Revenues | 165.6 | 0.0 | 165.6 | 165.9 | 0.0 | 165.9 |
| PSC Revenues | 64.1 | 0.0 | 64.1 | 64.2 | 0.0 | 64.2 |
| Merchandise Gross Profit | 34.0 | 0.0 | 34.0 | 36.0 | 0.0 | 36.0 |
| Merchandise Margin | 36\% |  | 36\% | 38\% |  | 38\% |
| Scrap Gross Profit. | 1.4 | 0.0 | 1.4 | 1.0 | 0.0 | 1.0 |
| Scrap Margin | 22\% |  | 22\% | 16\% |  | 16\% |
| Other Revenues, Net | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Net Revenue | 99.5 | 0.0 | 99.5 | 101.3 | 0.0 | 101.3 |
| Operating Expenses | 68.1 | 0.0 | 68.1 | 68.0 | 0.0 | 68.0 |
| Other Expenses | 0.0 | 0.0 | 0.0 | 2.9 | (2.9) (A) | 0.0 |
| EBITDA | 31.4 | 0.0 | 31.4 | 30.5 | 2.9 | 33.3 |
| Depreciation and Amortization | 2.9 | 0.0 | 2.9 | 3.0 | 0.0 | 3.0 |
| EBIT | 28.6 | 0.0 | 28.6 | 27.4 | 2.9 | 30.3 |
| Interest | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Profit Before Tax | 28.6 | 0.0 | 28.6 | 27.4 | 2.9 | 30.3 |
| Earning Assets. |  |  |  |  |  |  |
| Pawn Loans Outstanding | 155.2 | 0.0 | 155.2 | 155.0 | 0.0 | 155.0 |
| Inventory, Net | 150.1 | 0.0 | 150.1 | 144.2 | 0.0 | 144.2 |
| Net Earning Assets | 305.3 | 0.0 | 305.3 | 299.2 | 0.0 | 299.2 |

## GAAP to Non-GAAP Reconciliation Q1 - Latin America Pawn*

|  | Actuals |  |  |  |  | Prior Year Actuals |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Plus | Equals | Plus | Equals |  | Plus | Equals |
|  | Base | Discrete liem Adjustments | Adjusted Base | Constant Currency Impac† | Adjusted Constant Currency | Base | Discrete liem Adjustments | Adjusted |
| \$ Millions | FY20 | FY20 | FY20 | FY20 | FY20 | FY19 | FY19 | FY19 |
| Revenues | 55.4 | 0.0 | 55.4 | (1.3) | 54.1 | 48.0 | 0.0 | 48.0 |
| PSC Revenue | 20.6 | 0.0 | 20.6 | (0.4) | 20.2 | 19.3 | 0.0 | 19.3 |
| Merchandise Gross Profit | 8.7 | 0.0 | 8.7 | (0.2) | 8.4 | 8.0 | 0.0 | 8.0 |
| Merchandise Margin | 28\% |  | 28\% |  | 28\% | 31\% |  | 31\% |
| Scrap Gross Profit | 0.4 | 0.0 | 0.4 | 0.0 | 0.4 | 0.2 | 0.0 | 0.2 |
| Scrap Margin | 12\% |  | 12\% |  | 12\% | 7\% |  | 7\% |
| Other Revenues, Net | 0.0 | 0.0 | 0.0 | (0.0) | 0.0 | 0.0 | 0.0 | 0.0 |
| Net Revenue | 29.7 | 0.0 | 29.7 | (0.7) | 29.1 | 27.5 | 0.0 | 27.5 |
| Operating Expenses | 20.0 | 0.0 | 20.0 | (0.4) | 19.6 | 18.2 | 0.0 | 18.0 |
| Other Expenses | (0.3) | 0.0 | (0.3) | 0.4 | 0.1 | 1.5 | ${ }^{(1.5)}{ }_{(B)}$ | (0.1) |
| EBITDA. | 10.1 | (0.1) ${ }_{(A)}$ | 9.6 | (0.7) | 9.3 | 7.8 | 0.0 | 9.5 |
| Depreciation and Amortization | 1.9 | 0.0 | 1.9 | (0.0) | 1.8 | 1.4 | 0.0 | 1.4 |
| EBIT | 8.2 | (0.1) | 7.7 | (0.2) | 7.5 | 6.4 | 1.7 | 8.1 |
| Interest | (0.4) | 0.0 | (0.3) | 0.0 | (0.3) | (0.4) | $0.2{ }_{\text {(c) }}$ | (0.2) |
| Profit Before Tax | 8.6 | (0.1) | 8.0 | (0.2) | 7.8 | 6.8 | 1.5 | 8.3 |
| Pawn Loans Outstanding | 40.3 | 0.0 | 40.3 | (1.2) | 39.2 | 39.0 | 0.0 | 39.0 |
| Inventory, Net | 37.3 | 0.0 | 37.3 | (1.1) | 36.1 | 31.3 | 0.0 | 31.3 |
| Net Earning Assets | 77.6 | 0.0 | 77.6 | (2.3) | 75.3 | 70.2 | 0.0 | 70.2 |

Footnote * - Includes immaterial presentation reclassifications and rounding
Footnote (A) Amount includes $\$ 0.1 \mathrm{~m}$ of acquisition and investment expense.
Footnote (B) Amount includes $\$ 1.5 \mathrm{~m}$ reserve on exposure to Republic Metals Corporation bankruptcy.
EZCORP

## Consolidated Growth FY17-FY19 Reconciliation*

|  | $\begin{array}{r} \text { FY17 } \\ \text { Q1 } \end{array}$ | $\begin{array}{r} \text { FY17 } \\ \text { Q2 } \end{array}$ | $\begin{array}{r} \text { FY17 } \\ \text { Q3 } \end{array}$ | $\begin{array}{r} \text { FY17 } \\ \text { Q4 } \end{array}$ | $\begin{array}{r} \text { FY17 } \\ \text { Full Year } \end{array}$ | $\begin{array}{r} \text { FY18 } \\ \text { Q1 } \end{array}$ | $\begin{array}{r} \text { FY18 } \\ \text { Q2 } \end{array}$ | $\begin{array}{r} \text { FY18 } \\ \text { Q3 } \end{array}$ | $\begin{array}{r} \text { FY18 } \\ \text { Q4 } \end{array}$ | $\begin{array}{r} \text { FY18 } \\ \text { Full Year } \end{array}$ | $\begin{array}{r} \text { FY19 } \\ \text { Q1 } \end{array}$ | $\begin{array}{r} \text { FY19 } \\ \text { Q2 } \end{array}$ | $\begin{array}{r} \text { FY19 } \\ \text { Q3 } \end{array}$ | $\begin{array}{r} \text { FY19 } \\ \text { Q4 } \end{array}$ | $\begin{array}{r} \text { FY19 } \\ \text { Full Year } \end{array}$ | $\begin{array}{r} \text { FY20 } \\ \text { Q1 } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Continuing Ops PBT | 13.0 | 13.7 | 8.8 | 7.2 | 42.7 | 19.7 | 17.5 | 15.5 | 2.9 | 55.5 | -4.7 | 5.0 | 3.5 | 0.4 | 4.2 | 3.0 |
| AddBack Net Interest | 2.9 | 3.4 | 3.6 | 5.8 | 15.7 | 1.6 | 1.6 | 3.0 | 4.6 | 10.8 | 5.5 | 5.5 | 6.7 | 4.0 | 21.6 | 4.5 |
| AddBack Deprciation and Amortization | 6.4 | 6.0 | 5.8 | 5.4 | 23.7 | 5.7 | 6.5 | 6.1 | 7.2 | 25.5 | 6.8 | 7.0 | 7.3 | 7.7 | 28.8 | 7.7 |
| Continuing Ops EBITDA | 22.4 | 23.1 | 18.2 | 18.4 | 82.0 | 27.0 | 25.5 | 24.7 | 14.7 | 91.8 | 7.6 | 17.5 | 17.4 | 12.1 | 54.5 | 15.2 |
| Discrete Adjustments | -0.4 | 0.2 | 1.4 | 1.9 | 3.1 | 0.4 | -0.2 | -5.1 | 12.0 | 7.1 | 20.7 | 6.9 | 6.0 | 10.0 | 43.6 | 7.7 |
| Adjusted EBITDA | 21.9 | 23.3 | 19.6 | 20.3 | 85.1 | 27.4 | 25.3 | 19.6 | 26.7 | 98.9 | 28.3 | 24.4 | 23.4 | 22.1 | 98.1 | 22.9 |
| Constant Currency | -0.2 | 0.3 | -0.2 | -0.4 | -0.4 | -0.4 | -0.4 | 0.0 | -0.2 | -0.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | -0.2 |
| Currency Adjusted Continuing Ops EBITDA | 21.7 | 23.6 | 19.4 | 19.9 | 84.7 | 27.0 | 24.9 | 19.6 | 26.5 | 98.0 | 28.3 | 24.4 | 23.4 | 22.1 | 98.1 | 22.7 |
| Continuing Ops Net Revenue | 112.0 | 109.9 | 105.5 | 108.1 | 435.5 | 122.1 | 120.3 | 114.7 | 124.5 | 481.5 | 130.0 | 127.7 | 115.9 | 120.9 | 494.4 | 130.1 |
| Discrete Adjustments | 0.0 | 0.0 | 0.0 | 0.2 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | -1.1 | 4.6 | 0.3 | 3.7 | 0.0 |
| Adjusted Net Revenue | 112.0 | 109.9 | 105.5 | 108.3 | 435.7 | 122.1 | 120.3 | 114.7 | 124.5 | 481.5 | 130.0 | 126.6 | 120.4 | 121.1 | 498.2 | 130.1 |
| Constant Currency | 0.0 | 0.7 | -0.4 | -1.3 | -0.9 | -1.1 | -0.7 | 0.0 | -0.5 | -2.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | -0.7 |
| Currency Adjusted Continuing Ops Net Reven | 112.0 | 110.6 | 105.2 | 107.0 | 434.8 | 121.0 | 119.6 | 114.8 | 123.9 | 479.2 | 130.0 | 126.6 | 120.4 | 121.1 | 498.2 | 129.4 |
| EBITDA Margin | 19\% | 21\% | 18\% | 19\% | 19\% | 22\% | 21\% | 17\% | 21\% | 20\% | 22\% | 19\% | 19\% | 18\% | 20\% | 18\% |

## Pawn Businesses FY17-FY19 Reconciliation*

|  | $\begin{array}{r} \text { FY17 } \\ \text { Q1 } \end{array}$ | $\begin{array}{r} \text { FY17 } \\ \text { Q2 } \end{array}$ | $\begin{array}{r} \text { FY17 } \\ \text { Q3 } \end{array}$ | $\begin{array}{r} \text { FY17 } \\ \text { Q4 } \end{array}$ | $\begin{aligned} & \text { FY17 } \\ & \text { Year } \end{aligned}$ | $\begin{array}{r} \text { FY18 } \\ \text { Q1 } \end{array}$ | $\begin{array}{r} \text { FY18 } \\ \text { Q2 } \end{array}$ | $\begin{array}{r} \text { FY18 } \\ \text { Q3 } \end{array}$ | FY18 E4 | $\begin{aligned} & \text { FY18 } \\ & \text { Year } \end{aligned}$ | $\begin{array}{r} \text { FY19 } \\ \text { Q1 } \end{array}$ | $\begin{array}{r} \text { FY19 } \\ \text { Q2 } \end{array}$ | $\begin{array}{r} \text { FY19 } \\ \text { Q3 } \end{array}$ | FY19 E4 | $\begin{aligned} & \text { FY19 } \\ & \text { Year } \end{aligned}$ | $\begin{array}{r} \text { FY20 } \\ \text { Q1 } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| U.S. Pawn PBT | 27.2 | 29.8 | 23.9 | 22.8 | 103.6 | 27.8 | 28.2 | 21.3 | 25.5 | 102.7 | 27.4 | 28.4 | 23.6 | 22.2 | 101.7 | 28.6 |
| Add Back Net Interest | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | (0.0) | 0.0 | (0.0) | 0.1 | 0.1 | 0.0 | 0.0 | (0.0) | 0.0 | (0.0) | 0.0 |
| Add Back Depreiation and Amortization | 2.6 | 2.7 | 2.2 | 2.7 | 10.2 | 2.8 | 3.5 | 3.0 | 3.5 | 12.9 | 3.0 | 3.0 | 2.9 | 2.9 | 11.9 | 2.9 |
| U.S. Pawn EBITDA | 29.8 | 32.4 | 26.1 | 25.5 | 113.8 | 30.6 | 31.7 | 24.3 | 29.1 | 115.7 | 30.5 | 31.4 | 26.6 | 25.1 | 113.6 | 31.4 |
| Discrete Adjustments | 0.0 | 0.0 | 0.0 | 1.2 | 1.2 | 0.3 | (0.2) | 0.0 | 0.0 | 0.1 | 2.9 | 0.0 | 0.0 | 0.8 | 3.7 | 0.0 |
| Adjusted U.S.Pawn EBITDA | 29.8 | 32.4 | 26.1 | 26.7 | 115.0 | 30.9 | 31.5 | 24.3 | 29.1 | 115.8 | 33.3 | 31.4 | 26.6 | 26.0 | 117.2 | 31.4 |
|  | FY17 | FY17 | FY17 | FY17 | FY17 | FY18 | FY18 | FY18 | FY18 | FY18 | FY19 | FY19 | FY19 | FY19 | FY19 | FY20 |
|  | Q1 | Q2 | Q3 | Q4 | Year | Q1 | Q2 | Q3 | Q4 | Year | Q1 | Q2 | Q3 | Q4 | Year | Q1 |
| U.S. Pawn Net Revenue | 97.1 | 96.0 | 89.7 | 91.3 | 374.0 | 96.8 | 97.0 | 89.6 | 95.6 | 379.0 | 101.3 | 98.9 | 92.0 | 93.8 | 386.0 | 99.5 |
| Discrete Adjustments | 0.0 | 0.0 | 0.0 | 0.2 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.3 | 0.3 | 0.0 |
| Adjusted U.S.Pawn Net Revenue | 97.1 | 96.0 | 89.7 | 91.5 | 374.3 | 96.8 | 97.0 | 89.6 | 95.6 | 379.0 | 101.3 | 98.9 | 92.0 | 94.1 | 386.3 | 99.5 |
|  | FY17 | FY17 | FY17 | FY17 | FY17 | FY18 | FY18 | FY18 | FY18 | FY18 | FY19 | FY19 | FY19 | FY19 | FY19 | FY20 |
|  | Q1 | Q2 | Q3 | Q4 | Year | Q1 | Q2 | Q3 | Q4 | Year | Q1 | Q2 | Q3 | Q4 | Year | Q1 |
| Latin America PBT | 4.2 | 3.2 | 5.2 | 5.7 | 18.2 | 8.6 | 6.8 | 8.7 | 9.1 | 33.2 | 6.8 | 9.5 | 2.1 | 5.8 | 24.1 | 8.1 |
| Remove BuylSell Loss | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Add Back Net Interest | (0.1) | (0.3) | (0.5) | (1.0) | (1.9) | (0.6) | (0.8) | (0.7) | (0.5) | (2.6) | (0.4) | (0.4) | 1.1 | (0.3) | 0.0 | (0.4) |
| Add Back Depreiation and Amortization | 0.6 | 0.7 | 0.6 | 0.8 | 2.7 | 0.8 | 0.9 | 1.0 | 1.4 | 4.1 | 1.4 | 1.5 | 1.6 | 1.7 | 6.3 | 1.9 |
| Latin America EBITDA | 4.7 | 3.5 | 5.4 | 5.4 | 19.0 | 8.8 | 7.0 | 8.9 | 9.9 | 34.6 | 7.8 | 10.6 | 4.8 | 7.2 | 30.4 | 9.7 |
| Discrete Adjustments | 0.0 | (0.0) | (0.0) | 0.0 | (0.0) | (0.0) | 0.0 | 0.0 | (0.0) | (0.0) | 1.7 | (1.8) | 4.6 | 0.6 | 5.2 | (0.1) |
| Constant Curreney Impact | 0.0 | 0.2 | (0.1) | (0.4) | (0.4) | (0.3) | (0.1) | 0.1 | (0.2) | (0.5) | 0.0 | 0.0 | 0.0 | (0.0) | (0.0) | (0.3) |
| Adjusted Latin America EBITDA | 4.7 | 3.6 | 5.2 | 5.0 | 18.5 | 8.5 | 6.9 | 9.0 | 9.7 | 34.1 | 9.5 | 8.8 | 9.4 | 7.8 | 35.5 | 9.3 |
|  | FY17 | FY17 | FY17 | FY17 | FY17 | FY18 | FY18 | FY18 | FY18 | FY18 | FY19 | FY19 | FY19 | FY19 | FY19 | FY20 |
|  | Q1 | Q2 | Q3 | Q4 | Year | Q1 | Q2 | Q3 | Q4 | Year | Q1 | Q2 | Q3 | Q4 | Year | Q1 |
| Latin America Net Revenue | 13.4 | 12.4 | 14.3 | 15.3 | 55.5 | 23.8 | 22.0 | 23.9 | 26.6 | 96.2 | 27.5 | 28.0 | 23.2 | 26.6 | 105.2 | 29.7 |
| Remove BuylSell Impact | (0.0) | 0.0 | 0.0 | 0.0 | (0.0) | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Discrete Adjustments | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | (1.1) | 4.6 | 0.0 | 3.5 | 0.0 |
| Constant Curreney Impact | 0.0 | 0.7 | (0.4) | (1.3) | (0.9) | (0.7) | (0.4) | 0.2 | (0.5) | (1.3) | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | (0.7) |
| Adjusted Latin America Net Revenue | 13.4 | 13.2 | 13.9 | 14.0 | 54.6 | 23.1 | 21.6 | 24.1 | 26.1 | 94.8 | 27.5 | 26.9 | 27.7 | 26.6 | 108.6 | 29.1 |

Latin America Same Store PLO Growth


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GAAP
Constant Currency
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## Constant Currency

In addition to the financial information prepared in conformity with accounting principles generally accepted in the United States ("GAAP"), we provide certain other non-GAAP financial information on a constant currency basis ("constant currency"). We use constant currency results to evaluate our Latin America Pawn operations, which are denominated primarily in Mexican pesos, Guatemalan quetzals and other Latin American currencies. We believe that presentation of constant currency results is meaningful and useful in understanding the activities and business metrics of our Latin America Pawn operations and reflect an additional way of viewing aspects of our business that, when viewed with GAAP results, provide a more complete understanding of factors and trends affecting our business. We provide non-GAAP financial information for informational purposes and to enhance understanding of our GAAP consolidated financial statements. We use this non-GAAP financial information to evaluate and compare operating results across accounting periods. Readers should consider the information in addition to, but not instead of or superior to, our financial statements prepared in accordance with GAAP. This non-GAAP financial information may be determined or calculated differently by other companies, limiting the usefulness of those measures for comparative purposes.

Constant currency results reported herein are calculated by translating consolidated balance sheet and consolidated statement of operations items denominated in local currency to U.S. dollars using the exchange rate from the prior-year comparable period, as opposed to the current period, in order to exclude the effects of foreign currency rate fluctuations. We used the end-of-period rate for balance sheet items and the average closing daily exchange rate on a monthly basis during the appropriate period for statement of operations items. Our statement of operations constant currency results reflect the monthly exchange rate fluctuations and so are not directly calculable from the above rates. Constant currency results, where presented, also exclude the foreign currency gain or loss. The end-of-period and approximate average exchange rates for each applicable currency as compared to U.S. dollars as of and for the three months ended December 31 were as follows:

|  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | December 31, |  | Three Months Ended December 31, |  |  |
|  | $\mathbf{2 0 1 9}$ | $\mathbf{2 0 1 8}$ | $\mathbf{2 0 1 9}$ | $\mathbf{2 0 1 8}$ |  |
| Mexican peso | 18.9 | 19.6 | 19.2 | 19.8 |  |
| Guatemalan quetzal | 7.5 | 7.7 | 7.5 | 7.6 |  |
| Honduran lempira | 24.4 | 24.2 | 24.3 | 24.0 |  |
| Peruvian sol | 3.3 | 3.4 | 3.3 | 3.3 |  |


[^0]:    ${ }^{1}$ Accomplishments in F1Q20 on this slide unless otherwise stated.
    Amounts in this presentation are continuing operations only and comparisons are relative to same period in prior year unless otherwise stated.
    Amounts in this presentation are adjusted for discrete items and constant currency unless otherwise identified.
    EZCORP Same Store amounts in this presentation exclude pawn stores acquired unless outstanding for the entire periods presented.
    See "EZCORP GAAP Results" in "Additional Information" and "GAAP to Non-GAAP Reconciliation."

